Software Engineering



Cloud-Based Software:

Virtualization and containers, Software as a service; Cloud Computing and Cloud Software Architecture

1122SE06 MBA, IM, NTPU (M5010) (Spring 2024) Wed 2, 3, 4 (9:10-12:00) (B3F17)



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Week Date Subject/Topics

- **1 2024/02/21 Introduction to Software Engineering**
- 2 2024/02/28 Peace Memorial Day (Day Off)
- 3 2024/03/06 Software Products and Project Management: Software product management and prototyping
- 4 2024/03/13 Agile Software Engineering: Agile methods, Scrum, and Extreme Programming
- 5 2024/03/20 Case Study on Software Engineering I
- 6 2024/03/27 Features, Scenarios, and Stories
- 7 2024/04/03 Make-up holiday for NTPU Sports Day (No Classes)
- 8 2024/04/10 Midterm Project Report





Week Date Subject/Topics

- 9 2024/04/17 Software Architecture: Architectural design, System decomposition, and Distribution architecture
- 10 2024/04/24 Cloud-Based Software: Virtualization and containers, Everything as a service, Software as a service; Cloud Computing and Cloud Software Architecture
- 11 2024/05/01 Case Study on Software Engineering II
- 12 2024/05/08 Microservices Architecture, RESTful services, Service deployment





Week Date Subject/Topics

13 2024/05/15 Security and Privacy; Reliable Programming; Testing: Functional testing, Test automation, Test-driven development, and Code reviews; DevOps and Code Management: Code management and DevOps automation

- 14 2024/05/22 Industry Practices of Software Engineering
- 15 2024/05/29 Final Project Report I
- 16 2024/06/05 Final Project Report II

Cloud-Based Software: Virtualization and containers, **Everything as a service, Software as a service; Cloud Computing and Cloud Software Architecture**





Project Management

Information Management (MIS) Information Systems



Source: Kenneth C. Laudon & Jane P. Laudon (2014), Management Information Systems: Managing the Digital Firm, Thirteenth Edition, Pearson.

Fundamental MIS Concepts



Project-based software engineering



Product software engineering



Software execution models



Product management concerns



Technical interactions of product managers



Software Development Life Cycle (SDLC) The waterfall model



Plan-based and Agile development



The Continuum of Life Cycles



Predictive Life Cycle



Iterative Life Cycle



A Life Cycle of Varying-Sized Increments



Iteration-Based and Flow-Based Agile Life Cycles

Iteration-Based Agile

Requirements	Requirements	Requirements	Requirements		Requirements	Requirements
•	•	•	•	- ·	•	•
Analysis	Analysis	Analysis	Analysis	Repeat	Analysis	Analysis
Design	Design	Design	Design	as needed	Design	Design
Build	Build	Build	Build		Build	Build
Test	Test	Test	Test		Test	Test

Flow-Based Agile

Requirements Analysis Design Build TestRequirements Analysis Design Build Testthe number of features in the WIP limitRequirements Analysis Design Build Test	Analysis Design Build Test the number of features in the WIP	Repeat as needed 	Requirements Analysis Design Build Test the number of features in the WIP limit	Requirements Analysis Design Build Test the number of features in the WIP limit
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From personas to features



Fragments of product functionality

Multi-tier client-server architecture



Service-oriented Architecture



VM





Everything as a service



Software as a service





Types of security threat





Source: Ian Sommerville (2019), Engineering Software Products: An Introduction to Modern Software Engineering, Pearson.

A refactoring process



Functional testing



Test-driven development (TDD)



DevOps



Multi-skilled DevOps team

Code management and DevOps

DevOps automation



Cloud-Based Software: Virtualization and containers, **Everything as a service, Software as a service; Cloud Computing and Cloud Software Architecture**

The cloud

- The cloud is made up of very large number of remote servers that are offered for rent by companies that own these servers.
 - Cloud-based servers are 'virtual servers', which means that they are implemented in software rather than hardware.
The cloud

- You can rent as many servers as you need, run your software on these servers and make them available to your customers.
 - Cloud servers can be started up and shut down as demand changes.
- You may rent a server and install your own software, or you may pay for access to software products that are available on the cloud.

Cloud Software: Scaleability, elasticity and resilience

Scaleability

Maintain performance as load increases

Elasticity

Adapt the server configuration to changing demands



Scaleability

- Scaleability reflects the ability of your software to cope with increasing numbers of users.
 - As the load on your software increases, your software automatically adapts so that the system performance and response time is maintained.

Elasticity

- Elasticity is related to scaleability but also allows for scaling-down as well as scaling-up.
 - You can monitor the demand on your application and add or remove servers dynamically as the number of users change.

Resilience

- Resilience means that you can design your software architecture to tolerate server failures.
 - You can make several copies of your software concurrently available. If one of these fails, the others continue to provide a service.

Benefits of using the cloud for software development

• Cost

You avoid the initial capital costs of hardware procurement

Startup time

Using the cloud, you can have servers up and running in a few minutes.

Server choice

If you find that the servers you are renting are not powerful enough, you can upgrade to more powerful systems. You can add servers for short-term requirements, such as load testing.

Distributed development

If you have a distributed development team, working from different locations, all team members have the same development environment and can seamlessly share all information.

Virtual cloud servers

- A virtual server runs on an underlying physical computer and is made up of an operating system plus a set of software packages that provide the server functionality required.
- A virtual server is a stand-alone system that can run on any hardware in the cloud.
 - This 'run anywhere' characteristic is possible because the virtual server has no external dependencies.

Virtual cloud servers

- Virtual machines (VMs), running on physical server hardware, can be used to implement virtual servers.
 - A hypervisor provides hardware emulation that simulates the operation of the underlying hardware.
- If you use a virtual machine to implement virtual servers, you have exactly the same hardware platform as a physical server.



Source: Ian Sommerville (2019), Engineering Software Products: An Introduction to Modern Software Engineering, Pearson.

Container-based virtualization

- If you are running a cloud-based system with many instances of applications or services, these all use the same operating system, you can use a simpler virtualization technology called 'containers'.
- Using containers accelerates the process of deploying virtual servers on the cloud.
 - Containers are usually megabytes in size whereas VMs are gigabytes.
 - Containers can be started and shut down in a few seconds rather than the few minutes required for a VM.

Container-based virtualization

- Containers are an operating system virtualization technology that allows independent servers to share a single operating system.
 - They are particularly useful for providing isolated application services where each user sees their own version of an application.



VM









- Containers were developed by Google around 2007 but containers became a mainstream technology around 2015.
- An open-source project called **Docker** provided a standard means of **container management** that is fast and easy to use.
- Docker is a container management system that allows users to define the software to be included in a container as a Docker image.
- It also includes a run-time system that can create and manage containers using these Docker images.

The Docker container system



The elements of the Docker container system

Docker daemon

This is a process that runs on a host server and is used to setup, start, stop, and monitor containers, as well as building and managing local images.

Docker client

This software is used by developers and system managers to define and control containers

The elements of the Docker container system

Dockerfiles

Dockerfiles define runnable applications (images) as a series of setup commands that specify the software to be included in a container. Each container must be defined by an associated Dockerfile.

Image

A Dockerfile is interpreted to create a Docker image, which is a set of directories with the specified software and data installed in the right places. Images are set up to be runnable Docker applications.

The elements of the Docker container system

• Docker hub

This is a registry of images that has been created. These may be reused to setup containers or as a starting point for defining new images.

Containers

Containers are executing images. An image is loaded into a container and the application defined bby the image starts execution. Containers may be moved from server to server without modification and replicated across many servers. You can make changes to a Docker container (e.g. by modifying files) but you then must commit these changes to create a new image and restart the container.

Docker images

- Docker images are directories that can be archived, shared and run on different Docker hosts. Everything that's needed to run a software system - binaries, libraries, system tools, etc. is included in the directory.
- A Docker image is a base layer, usually taken from the Docker registry, with your own software and data added as a layer on top of this.
 - The layered model means that updating Docker applications is fast and efficient. Each update to the filesystem is a layer on top of the existing system.
 - To change an application, all you have to do is to ship the changes that you have made to its image, often just a small number of files.

Benefits of containers

- They solve the problem of software dependencies.
 - You don't have to worry about the libraries and other software on the application server being different from those on your development server.
 - Instead of shipping your product as stand-alone software, you can ship a container that includes all of the support software that your product needs.

Benefits of containers

- They provide a mechanism for software portability across different clouds.
 - Docker containers can run on any system or cloud provider where the Docker daemon is available
- They provide an efficient mechanism for implementing software services and so support the development of service-oriented architectures.
- They simplify the adoption of **DevOps**.
 - This is an approach to software support where the same team are responsible for both developing and supporting operational software.

Everything as a service



Everything as a service

- The idea of a service that is rented rather than owned is fundamental to cloud computing.
- Infrastructure as a service (laaS)
- Platform as a service (PaaS)
- Software as a service (SaaS)

Infrastructure as a service (laaS)

Infrastructure as a service (laaS)

• Cloud providers offer different kinds of infrastructure service such as a compute service, a network service and a storage service that you can use to implement virtual servers.

Platform as a service (PaaS)

Platform as a service (PaaS)

 This is an intermediate level where you use libraries and frameworks provided by the cloud provider to implement your software.
These provide access to a range of functions, including SQL and NoSQL databases.

Software as a service (SaaS)

- Software as a service (SaaS)
 - Your software product runs on the cloud and is accessed by users through a web browser or mobile app.

Management responsibilities for IaaS and PaaS



Software as a service

- Increasingly, software products are being delivered as a service, rather than installed on the buyer's computers.
- If you deliver your software product as a service, you run the software on your servers, which you may rent from a cloud provider.
- Customers don't have to install software and they access the remote system through a web browser or dedicated mobile app.
- The payment model for software as a service is usually a subscription model.
 - Users pay a monthly fee to use the software rather than buy it outright.

Software as a service



Benefits of SaaS for software product providers

Cash flow

Customers either pay a regular subscription or pay as they use the software. This means you have a regular cash flow, with payments throughout the year. You don't have a situation where you have a large cash injection when products are purchased but very little income between product releases.

Update management

You are in control of updates to your product and all customers receive the update at the same time. You avoid the issue of several versions being simultaneously used and maintained. This reduces your costs and makes it easier to maintain a consistent software code base.

Continuous deployment

You can deploy new versions of your software as soon as changes have been made and tested. This means you can fix bugs quickly so that your software reliability can continuously improve.

Benefits of SaaS for software product providers

Payment flexibility

You can have several different payment options so that you can attract a wider range of customers. Small companies or individuals need not be discouraged by having to pay large upfront software costs.

• Try before you buy

You can make early free or low-cost versions of the software available quickly with the aim of getting customer feedback on bugs and how the product could be approved.

Data collection

You can easily collect data on how the product is used and so identify areas for improvement. You may also be able to collect customer data that allows you to market other products to these customers.

Advantages and disadvantages of SaaS for customers

Advantages



Source: Ian Sommerville (2019), Engineering Software Products: An Introduction to Modern Software Engineering, Pearson.

Data storage and management issues for SaaS

Regulation

Some countries, such as EU countries, have strict laws on the storage of personal information. These may be incompatible with the laws and regulations of the country where the SaaS provider is based. If a SaaS provider cannot guarantee that their storage locations conform to the laws of the customer's country, businesses may be reluctant to use their product.

Data transfer

If software use involves a lot of data transfer, the software response time may be limited by the network speed. This is a problem for individuals and smaller companies who can't afford to pay for very high speed network connections.

Data storage and management issues for SaaS

Data security

Companies dealing with sensitive information may be unwilling to hand over the control of their data to an external software provider. As we have seen from a number of high profile cases, even large cloud providers have had security breaches. You can't assume that they always provide better security than the customer's own servers.

• Data exchange

If you need to exchange data between a cloud service and other services or local software applications, this can be difficult unless the cloud service provides an API that is accessible for external use. Design issues for software delivered as a service



Source: Ian Sommerville (2019), Engineering Software Products: An Introduction to Modern Software Engineering, Pearson.

Multi-tenant systems

- A multi-tenant database is partitioned so that customer companies have their own space and can store and access their own data.
 - There is a single database schema, defined by the SaaS provider, that is shared by all of the system's users.
 - Items in the database are tagged with a tenant identifier, representing a company that has stored data in the system. The database access software uses this tenant identifier to provide 'logical isolation', which means that users seem to be working with their own database.
Possible customisations for SaaS

Authentication

Businesses may want users to authenticate using their business credentials rather than the account credentials set up by the software provider.

• Branding

Businesses may want a user interface that is branded to reflect their own organisation.

Possible customisations for SaaS

• Business rules

Businesses may want to be able to define their own business rules and workflows that apply to their own data.

Data schemas

Businesses may want to be able to extend the standard data model used in the system database to meet their own business needs.

Access control

Businesses may want to be able to define their own access control model that sets out the data that specific users or user groups can access and the allowed operations on that data.

Advantages of multi-tenant databases

Resource utilization

The SaaS provider has control of all the resources used by the software and can optimize the software to make effective use of these resources.

• Security

Multitenant databases have to be designed for security because the data for all customers is held in the same database. They are, therefore, likely to have fewer security vulnerabilities than standard database products. Security management is simplified as there is only a single copy of the database software to be patched if a security vulnerability is discovered.

• Update management

It is easier to update a single instance of software rather than multiple instances. Updates are delivered to all customers at the same time so all use the latest version of the software.

Disadvantages of multi-tenant databases

Inflexibility

Customers must all use the same database schema with limited scope for adapting this schema to individual needs. I explain possible database adaptations later in this section.

• Security

As data for all customers is maintained in the same database, then there is a theoretical possibility that data will leak from one customer to another. In fact, there are very few instances of this happening. More seriously, perhaps, if there is a database security breach then it affects all customers.

Complexity

Multitenant systems are usually more complex than multi-instance systems because of the need to manage many users. There is, therefore, an increased likelihood of bugs in the database software.

User profiles for SaaS access



Source: Ian Sommerville (2019), Engineering Software Products: An Introduction to Modern Software Engineering, Pearson.

Architectural decisions for cloud software engineering



- **1. Target customers**
- **2. Transaction requirements**
- 3. Database size and connectivity
- 4. Database interoperability
- 5. System structure

Target customers

Do customers require different database schemas and database personalization? Do customers have security concerns about database sharing? If so, use a multi-instance database.

• Transaction requirements

Is it critical that your products support ACID transactions where the data is guaranteed to be consistent at all times? If so, use a multi-tenant database or a VM-based multi-instance database.

Database size and connectivity

How large is the typical database used by customers? How many relationships are there between database items? A multi-tenant model is usually best for very large databases as you can focus effort on optimizing performance.

Database interoperability

Will customers wish to transfer information from existing databases? What are the differences in schemas between these and a possible multitenant database? What software support will they expect to do the data transfer? If customers have many different schemas, a multiinstance database should be used.

System structure

Are you using a service-oriented architecture for your system? Can customer databases be split into a set of individual service databases? If so, use containerized, multi-instance databases.

Scalability and resilience

- The scalability of a system reflects its ability to adapt automatically to changes in the load on that system.
- The resilience of a system reflects its ability to continue to deliver critical services in the event of system failure or malicious system use.

Scalability and resilience

- You achieve scalability in a system by making it possible to add new virtual servers (scaling-out) or increase the power of a system server (scaling-up) in response to increasing load.
 - In cloud-based systems, scaling-out rather than scaling-up is the normal approach used. Your software has to be organized so that individual software components can be replicated and run in parallel.
- To achieve resilience, you need to be able to restart your software quickly after a hardware or software failure.

Using a standby system to provide resilience **System monitor Location A Location B Standby system Active system**



Source: Ian Sommerville (2019), Engineering Software Products: An Introduction to Modern Software Engineering, Pearson.

Resilience

- Resilience relies on redundancy:
 - Replicas of the software and data are maintained in different locations.
 - Database updates are mirrored so that the standby database is a working copy of the operational database.
 - A system monitor continually checks the system status. It can switch to the standby system automatically if the operational system fails.

Resilience

- You should use redundant virtual servers that are not hosted on the same physical computer and locate servers in different locations.
 - Ideally, these servers should be located in different data centers.
 - If a physical server fails or if there is a wider data center failure, then operation can be switched automatically to the software copies elsewhere.

System structure

- An object-oriented approach to software engineering has been that been extensively used for the development of client-server systems built around a shared database.
- The system itself is, logically, a monolithic system with distribution across multiple servers running large software components. The traditional multi-tier client server architecture is based on this distributed system model.

System structure

- The alternative to a monolithic approach to software organization is a service-oriented approach where the system is decomposed into fine-grain, stateless services.
 - Because it is stateless, each service is independent and can be replicated, distributed and migrated from one server to another.
 - The service-oriented approach is particularly suitable for cloud-based software, with services deployed in containers.

Cloud platform

- Cloud platforms include general-purpose clouds such as Amazon Web Services or lesser known platforms oriented around a specific application, such as the SAP Cloud Platform. There are also smaller national providers that provide more limited services but who may be more willing to adapt their services to the needs of different customers.
- There is no 'best' platform and you should choose a cloud provider based on your background and experience, the type of product that you are developing and the expectations of your customers.
- You need to consider both technical issues and business issues when choosing a cloud platform for your product.

Technical issues in cloud platform choice



Source: Ian Sommerville (2019), Engineering Software Products: An Introduction to Modern Software Engineering, Pearson.



Source: Ian Sommerville (2019), Engineering Software Products: An Introduction to Modern Software Engineering, Pearson.

Cloud Computing and Cloud Software Architecture



Web Application with

AWS Core Services



AWS Products and Services





AWS Compute





Amazon Redshift Fast, Simple, Cost-effective Data Warehousing Amazon Timestream Fully managed time series database

Source: https://aws.amazon.com/

Migrate Databases with Minimal Downtime







Amazon Simple Storage Service (S3) Scalable Storage in the Cloud

Amazon FSx for Lustre High-performance file system integrated with S3

AWS Backup Centralized backup across AWS services

CloudEndure Disaster Recovery

Highly automated disaster recovery





AWS Cost Management



Dive Deeper into Your Reserved Instances (RIs)

aws

Savings Plans Save up to 72% on compute usage with flexible pricing



AWS Services

- Amazon EC2
 - Virtual servers in the cloud
- Amazon Simple Storage Service (S3)
 - Scalable storage in the cloud
- Amazon Aurora
 - High performance managed relational database
- Amazon DynamoDB
 - Managed NoSQL database
- Amazon RDS
 - Managed relational database service for MySQL, PostgreSQL, Oracle, SQL Server, and MariaDB



AWS Services

- AWS Lambda
 - Run code without thinking about servers
- AWS Elastic Beanstalk
 - Run and manage web apps
- Amazon VPC
 - Isolated cloud resources
- Amazon Lightsail
 - Launch and manage virtual private servers
- Amazon SageMaker
 - Build, train, and deploy machine learning models at scale





Source: AWS Training Center (2019), Introduction to AWS Services, https://youtu.be/Z3SYDTMP3ME



Source: AWS Training Center (2019), Introduction to AWS Services, https://youtu.be/Z3SYDTMP3ME



Source: AWS Training Center (2019), Introduction to AWS Services, https://youtu.be/Z3SYDTMP3ME

AWS Application Services




AWS Development and DevOps Services

AWS Region





AWS **Serverless** Architecture

aws **AWS Serverless Airline Booking**

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AWS Serverless Airline Booking aws Stack **API/Auth** UI/UX Data/Lang Messaging Amazon DynamoDB Quasar framework AWS AppSync Amazon SNS 串中 Python Amazon API Gateway Vue.js TS AWS Amplify Amazon Cognito Typescript stripe

Stripe Elements

JavaScript

AWS Step Functions



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Build



Serverless Web Application

aws	Build a Serverless	Web Application
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Projects on AWS: Build a Serverless Web Application with AWS Lambda, Amazon API Gateway, Amazon S3, Amazon DynamoDB, and Amazon Cognito						
T	1	2	3	4	5	
Introduction	Host a static website	Manage users	Build a serverless backend	Deploy a RESTful API	Terminate resources	

Overview

In this tutorial, you'll create a simple serverless web application that enables users to request unicorn rides from the Wild Rydes fleet. The application will present users with an HTML based user interface for indicating the location where they would like to be picked up and will interface on the backend with a RESTful web service to submit the request and dispatch a nearby unicorn. The application will also provide facilities for users to register with the service and log in before requesting rides.

Application Architecture

AWS Experience: Beginner

Time to complete: 2 hours

Cost to complete: Each service used in this architecture is eligible for the AWS Free Tier. If you are outside the usage limits of the Free Tier, completing this tutorial will cost you less than \$0.25*.











Source: https://aws.amazon.com/getting-started/projects/build-serverless-web-app-lambda-apigateway-s3-dynamodb-cognito/

aws Build a Serverless Web Application

with Amazon S3, AWS Lambda, Amazon API Gateway, Amazon DynamoDB, and Amazon Cognito

User Management Amazon Cognito provides user management and authentication functions to secure the backend API.

Dynamic API calls over HTTP



AMAZON S3



AMAZON API GATEWAY

AWS LAMBDA

AMAZON DYNAMODB



Source: https://aws.amazon.com/getting-started/projects/build-serverless-web-app-lambda-apigateway-s3-dynamodb-cognito/



Source: https://aws.amazon.com/getting-started/projects/build-serverless-web-app-lambda-apigateway-s3-dynamodb-cognito/



Source: https://aws.amazon.com/getting-started/projects/build-serverless-web-app-lambda-apigateway-s3-dynamodb-cognito/

aws Build a Serverless Web Application

with Amazon S3, AWS Lambda, Amazon API Gateway, Amazon DynamoDB, and Amazon Cognito

RESTful API

JavaScript executed in the browser sends and receives data from a public backend API built using Lambda and API Gateway.



AMAZON S3





Build a Serverless Web Application aws with Amazon S3, AWS Lambda, Amazon API Gateway, **Amazon DynamoDB**, and Amazon Cognito **Terminate resources Resource Cleanup** You will terminate an Amazon S3 bucket, an Amazon Cognito User Pool, an AWS Lambda function, an IAM role, a DynamoDB table, a REST API, and a CloudWatch Log. It is a best practice to delete resources you are no longer using to avoid unwanted charges.

- The cloud is made up of a large number of virtual servers that you can rent for your own use. You and your customers access these servers remotely over the internet and pay for the amount of server time used.
- Virtualization is a technology that allows multiple server instances to be run on the same physical computer. This means that you can create isolated instances of your software for deployment on the cloud.

- Virtual machines are physical server replicas on which you run your own operating system, technology stack and applications.
- Containers are a lightweight virtualization technology that allow rapid replication and deployment of virtual servers. All containers run the same operating system.
 Docker is currently the most widely used container technology.

 A fundamental feature of the cloud is that 'everything' can be delivered as a service and accessed over the internet. A service is rented rather than owned and is shared with other users.

- Infrastructure as a service (IaaS) means computing, storage and other services are available over the cloud. There is no need to run your own physical servers.
- Platform as a service (PaaS) means using services provided by a cloud platform vendor to make it possible to auto-scale your software in response to demand.
- Software as a service (SaaS) means that application software is delivered as a service to users. This has important benefits for users, such as lower capital costs, and software vendors, such as simpler deployment of new software releases.

- Multitenant systems are SaaS systems where all users share the same database, which may be adapted at run-time to their individual needs. Multi-instance systems are SaaS applications where each user has their own separate database.
- The key architectural issues for cloud-based software are the cloud platform to be used, whether to use a multitenant or multi-instance database, the scaleability and resilience requirements, and whether to use objects or services as the basic components in the system.

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