

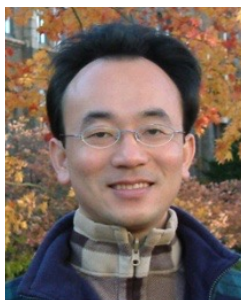
# 軟體工程 (Software Engineering)

## 軟體工程概論 (Introduction to Software Engineering)

1101SE01

MBA, IM, NTPU (M6131) (Fall 2021)

Thu 11, 12, 13 (19:25-22:10) (209)



Min-Yuh Day

戴敏育

Associate Professor

副教授

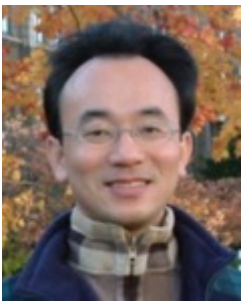
Institute of Information Management, National Taipei University

國立臺北大學 資訊管理研究所

<https://web.ntpu.edu.tw/~myday>

2021-09-23





# 戴敏育 博士 (Min-Yuh Day, Ph.D.)



國立台北大學 資訊管理研究所 副教授  
中央研究院 資訊科學研究所 訪問學人  
國立台灣大學 資訊管理 博士

Publications Co-Chairs, IEEE/ACM International Conference on  
Advances in Social Networks Analysis and Mining (ASONAM 2013- )

Program Co-Chair, IEEE International Workshop on  
Empirical Methods for Recognizing Inference in Text (IEEE EM-RITE 2012- )

Publications Chair, The IEEE International Conference on  
Information Reuse and Integration (IEEE IRI)



# 軟體工程

## (Software Engineering)

### Contact Information

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# 國立臺北大學

## 110學年度第1學期

### 課程大綱

Fall 2021 (2021.09 - 2022.01)

- 課程名稱：**軟體工程 (Software Engineering)**
- 授課教師：戴敏育 (Min-Yuh Day)
- 開課系所：資管所碩士班 (資訊碩2; 電子商務碩士學程)
- 開課資料：選修 半學年 3 學分 (3 Credits, Elective)
- 上課時間：週四 11, 12, 13 (19:25-22:10)
- 上課教室：209 (台北大學民生校區)

Google Meet: <http://meet.google.com/zqs-amev-anr>

# 教學目標

1. 瞭解軟體工程基本概念、  
與研究議題。
2. 具備軟體工程實務操作能力。
3. 進行軟體工程相關之  
資訊管理研究。

# Course Objectives

1. Understand the **fundamental concepts** and **research issues** of software engineering.
2. Equip with **Hands-on practices** of software engineering.
3. Conduct **information systems research** in the context of software engineering.

# 內容綱要

- 本課程介紹軟體工程基本概念、研究議題、與實務操作。
- 課程內容包括
  1. 軟體工程概論
  2. 軟體產品與專案管理：軟體產品管理，原型設計
  3. 敏捷軟體工程：敏捷方法、Scrum、極限程式設計
  4. 功能、場景和故事
  5. 軟體架構：架構設計、系統分解、分散式架構
  6. 基於雲的軟體：虛擬化和容器、軟體即服務
  7. 雲端運算與雲軟體架構
  8. 微服務架構：RESTful服務、服務部署
  9. 安全和隱私；可靠的程式設計
  10. 測試：功能測試、測試自動化、測試驅動的開發、程式審查
  11. DevOps和程式碼管理：程式碼管理和DevOps自動化
  12. 軟體工程個案研究

# Course Outline

- This course introduces the **fundamental concepts, research issues, and hands-on practices** of software engineering.
- Topics include
  1. Introduction to Software Engineering
  2. Software Products and Project Management: Software product management and prototyping
  3. Agile Software Engineering: Agile methods, Scrum, and Extreme Programming
  4. Features, Scenarios, and Stories
  5. Software Architecture: Architectural design, System decomposition, and Distribution architecture
  6. Cloud-Based Software: Virtualization and containers, Everything as a service, Software as a service
  7. Cloud Computing and Cloud Software Architecture
  8. Microservices Architecture, RESTful services, Service deployment
  9. Security and Privacy; Reliable Programming
  10. Testing: Functional testing, Test automation, Test-driven development, and Code reviews
  11. DevOps and Code Management: Code management and DevOps automation
  12. Case Study on Software Engineering



# 資訊管理研究所 系核心能力 (Core Competence)

- 資訊科技新知探索與系統開發應用 90 %
- 網路行銷企劃能力
- 論文寫作與獨立研究能力 10 %

# 校四大基本素養

## (Four Fundamental Qualities)

- 專業 (Professionalism)
  - 創意思考與問題解決 (Creative thinking and Problem-solving) 30 %
  - 綜合統整 (Comprehensive Integration) 30 %
- 人際 (Interpersonal Relationship)
  - 溝通協調 (Communication and Coordination) 10 %
  - 團隊合作 (Teamwork) 10 %
- 倫理 (Ethics)
  - 誠信正直 (Honesty and Integrity) 5 %
  - 尊重自省 (Self-Esteem and Self-reflection) 5 %
- 國際觀 (International Vision)
  - 多元關懷 (Caring for Diversity) 5 %
  - 跨界宏觀 (Interdisciplinary Vision) 5 %

# 商學院學習目標 (College Learning Goals)

- Ethics/Corporate Social Responsibility
- Global Knowledge/Awareness
- Communication
- Analytical and Critical Thinking

# 系所學習目標

## (Department Learning Goals)

- Information Technologies and System Development Capabilities
- Research capabilities

# 課程大綱 (Syllabus)

| 週次 (Week) | 日期 (Date)  | 內容 (Subject/Topics)   |
|-----------|------------|---|
| 1         | 2021/09/23 | 軟體工程概論 (Introduction to Software Engineering)   |
| 2         | 2021/09/30 | 軟體產品與專案管理：軟體產品管理，原型設計<br>(Software Products and Project Management:<br>Software product management and prototyping)           |
| 3         | 2021/10/07 | 敏捷軟體工程：敏捷方法、Scrum、極限程式設計<br>(Agile Software Engineering:<br>Agile methods, Scrum, and Extreme Programming)                    |
| 4         | 2021/10/14 | 功能、場景和故事 (Features, Scenarios, and Stories)   |
| 5         | 2021/10/21 | 軟體工程個案研究 I (Case Study on Software Engineering I)   |
| 6         | 2021/10/28 | 軟體架構：架構設計、系統分解、分散式架構<br>(Software Architecture: Architectural design,<br>System decomposition, and Distribution architecture) |

# 課程大綱 (Syllabus)

| 週次 (Week) | 日期 (Date)  | 內容 (Subject/Topics)  |
|-----------|------------|--|
| 7         | 2021/11/04 | 基於雲的軟體：虛擬化和容器、軟體即服務<br>(Cloud-Based Software: Virtualization and containers, Everything as a service, Software as a service) |
| 8         | 2021/11/11 | 期中報告 (Midterm Project Report)  |
| 9         | 2021/11/18 | 雲端運算與雲軟體架構<br>(Cloud Computing and Cloud Software Architecture)  |
| 10        | 2021/11/25 | 微服務架構：RESTful服務、服務部署<br>(Microservices Architecture, RESTful services, Service deployment)                                   |
| 11        | 2021/12/02 | 軟體工程產業實務<br>(Industry Practices of Software Engineering)   |
| 12        | 2021/12/09 | 軟體工程個案研究 II<br>(Case Study on Software Engineering II)   |

# 課程大綱 (Syllabus)

| 週次 (Week) | 日期 (Date)  | 內容 (Subject/Topics)  |
|-----------|------------|--|
| 13        | 2021/12/16 | 安全和隱私 (Security and Privacy);<br>可靠的程式設計 (Reliable Programming)  |
| 14        | 2021/12/23 | 測試：功能測試、測試自動化、<br>測試驅動的開發、程式碼審查<br>(Testing: Functional testing, Test automation,<br>Test-driven development, and Code reviews);<br>DevOps和程式碼管理：程式碼管理和DevOps自動化<br>(DevOps and Code Management:<br>Code management and DevOps automation) |
| 15        | 2021/12/30 | 期末報告 I (Final Project Report I)  |
| 16        | 2022/01/06 | 期末報告 II (Final Project Report II)  |
| 17        | 2022/01/13 | 學生自主學習 (Self-learning)   |
| 18        | 2022/01/20 | 學生自主學習 (Self-learning)   |

# 教學方法與教學活動

## (Teaching methods and activities)

- 講授 (Lecture)
- 討論 (Discussion)
- 實習 (Practicum)



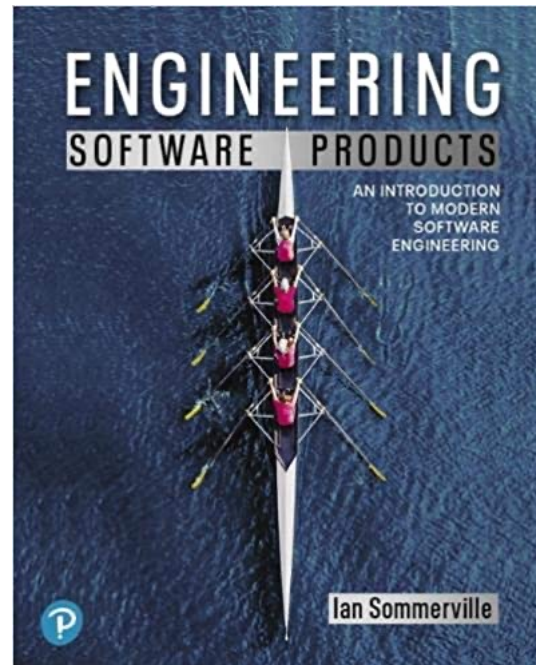
# 評量方式

## (Evaluation Methods)

- 個人報告 (Individual Presentation) 60 %
- 團體報告 (Group Presentation) 10 %
- 個案分析報告 (Case Report) 10 %
- 課堂參與 (Class Participation) 10 %
- 作業 (Assignment) 10 %

# 指定用書 (Required Texts)

- Ian Sommerville (2019),  
Engineering Software Products:  
An Introduction to Modern Software Engineering,  
Pearson.

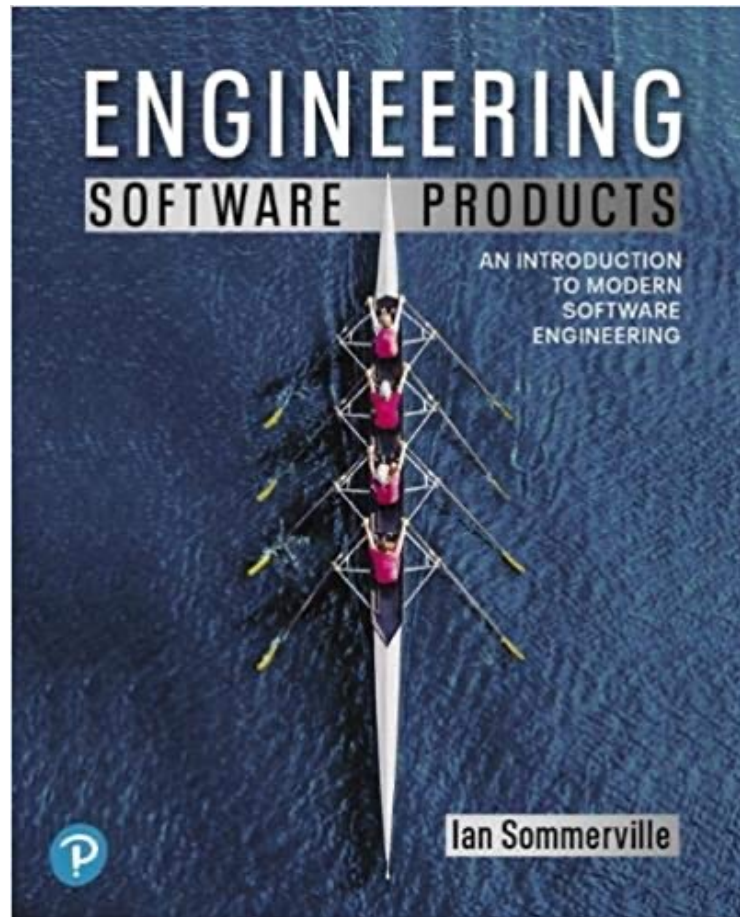


# 參考書目

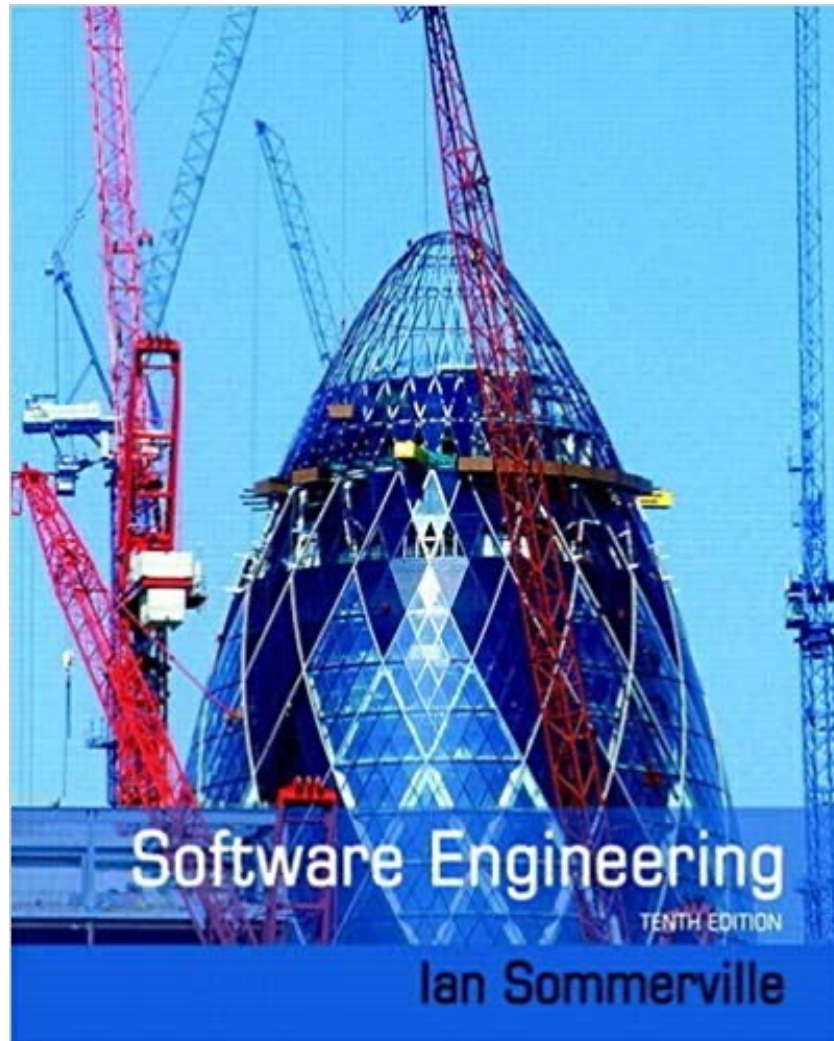
## (Reference Books)

- Ian Sommerville (2015),  
Software Engineering,  
10th Edition, Pearson.
- Titus Winters, Tom Manshreck, and Hyrum Wright (2020),  
Software Engineering at Google: Lessons Learned from  
Programming Over Time, O'Reilly Media.
- Project Management Institute (2017),  
Agile Practice Guide, PMI
- Project Management Institute (2021),  
A Guide to the Project Management Body of Knowledge  
(PMBOK Guide) – Seventh Edition and The Standard for  
Project Management, PMI

Ian Sommerville (2019),  
**Engineering Software Products:**  
**An Introduction to Modern Software Engineering,**  
Pearson.

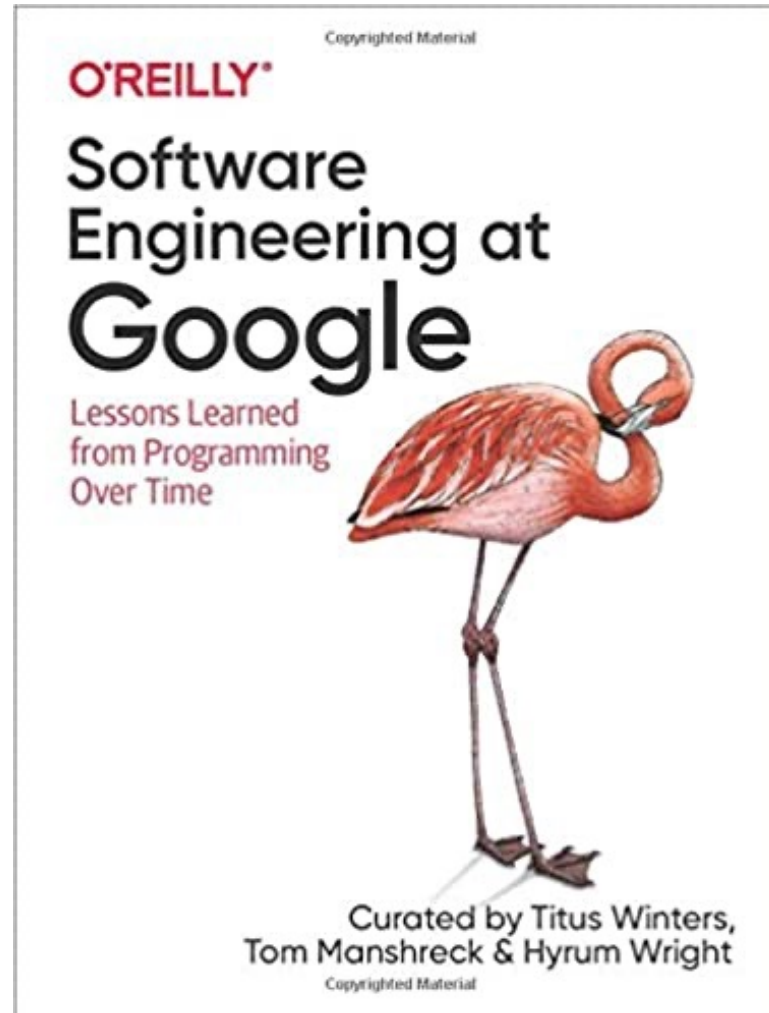


Ian Sommerville (2015),  
**Software Engineering,**  
10<sup>th</sup> Edition, Pearson.



Titus Winters, Tom Manshreck, and Hyrum Wright (2020),

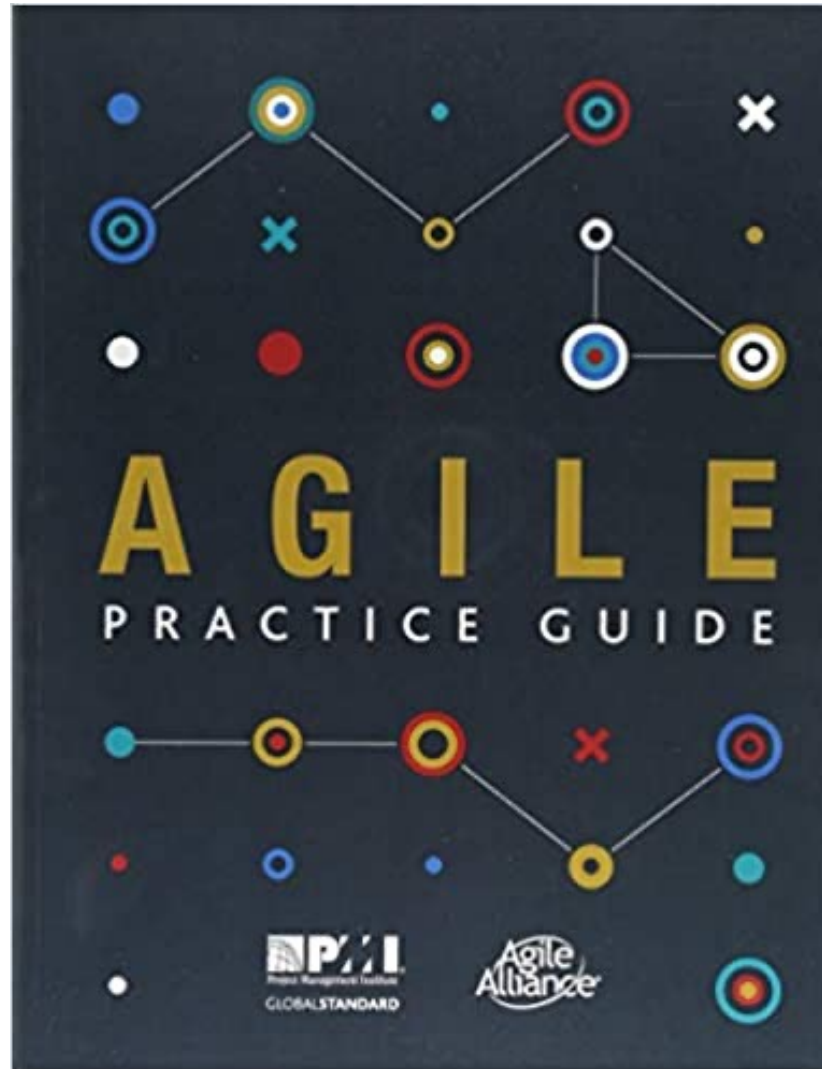
# Software Engineering at Google: Lessons Learned from Programming Over Time, O'Reilly Media.



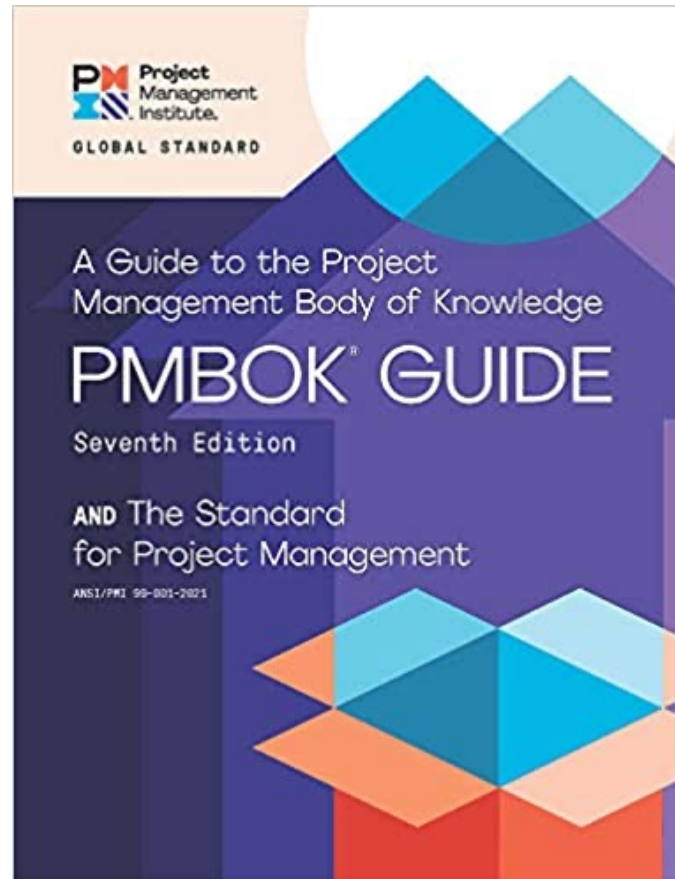
Project Management Institute (2017),

# Agile Practice Guide

PMI



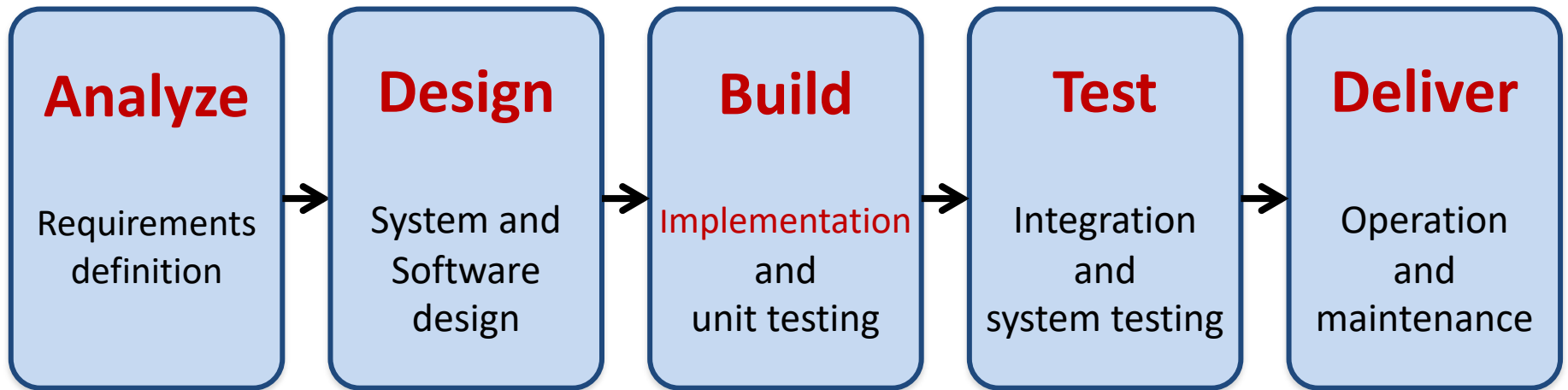
**Project Management Institute (2021),  
A Guide to the  
Project Management Body of Knowledge  
(PMBOK Guide) –  
Seventh Edition and The Standard for Project Management**





# Software Engineering

# Software Engineering and Project Management



**Project Management**

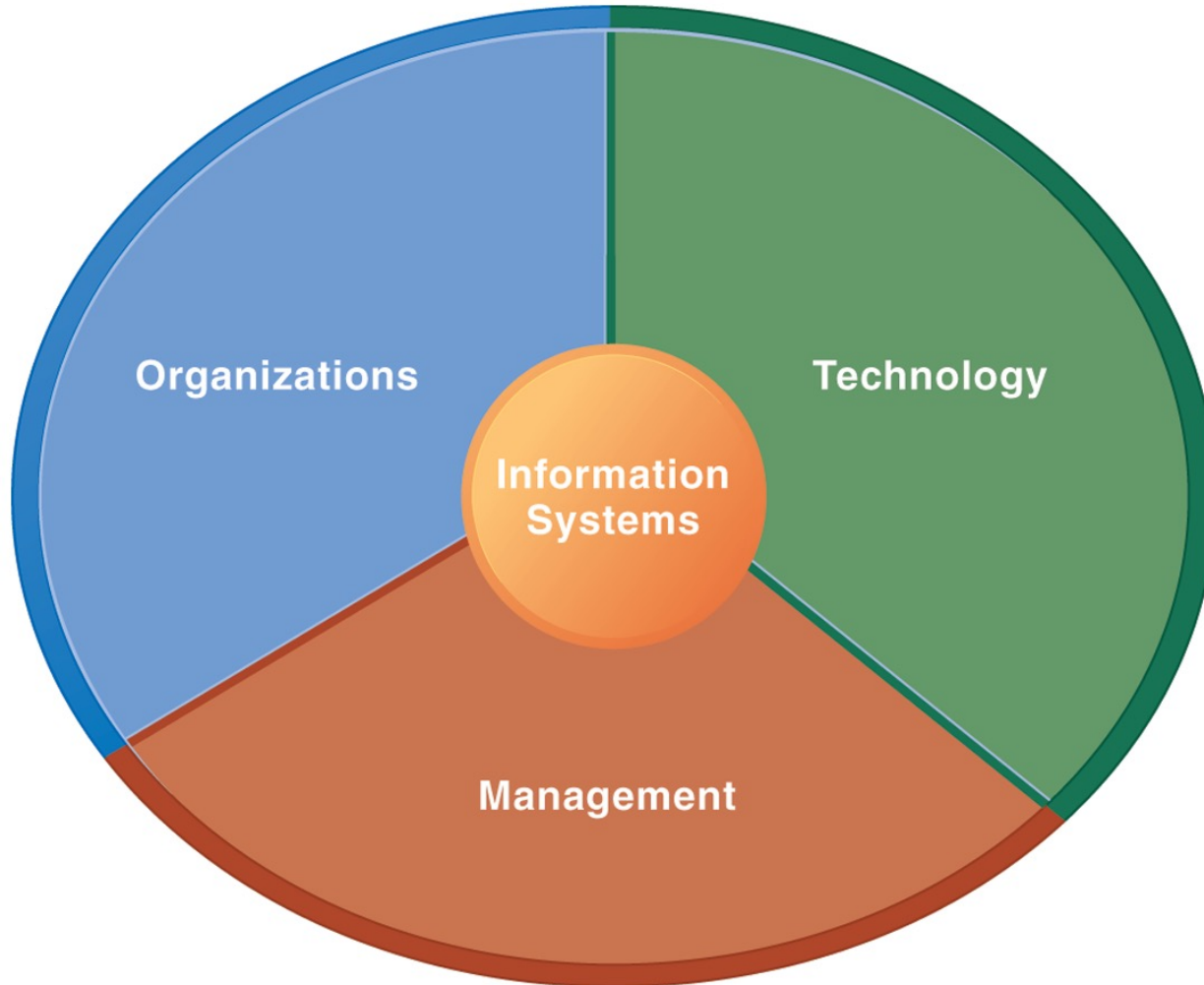
**Information Management**

**Management**

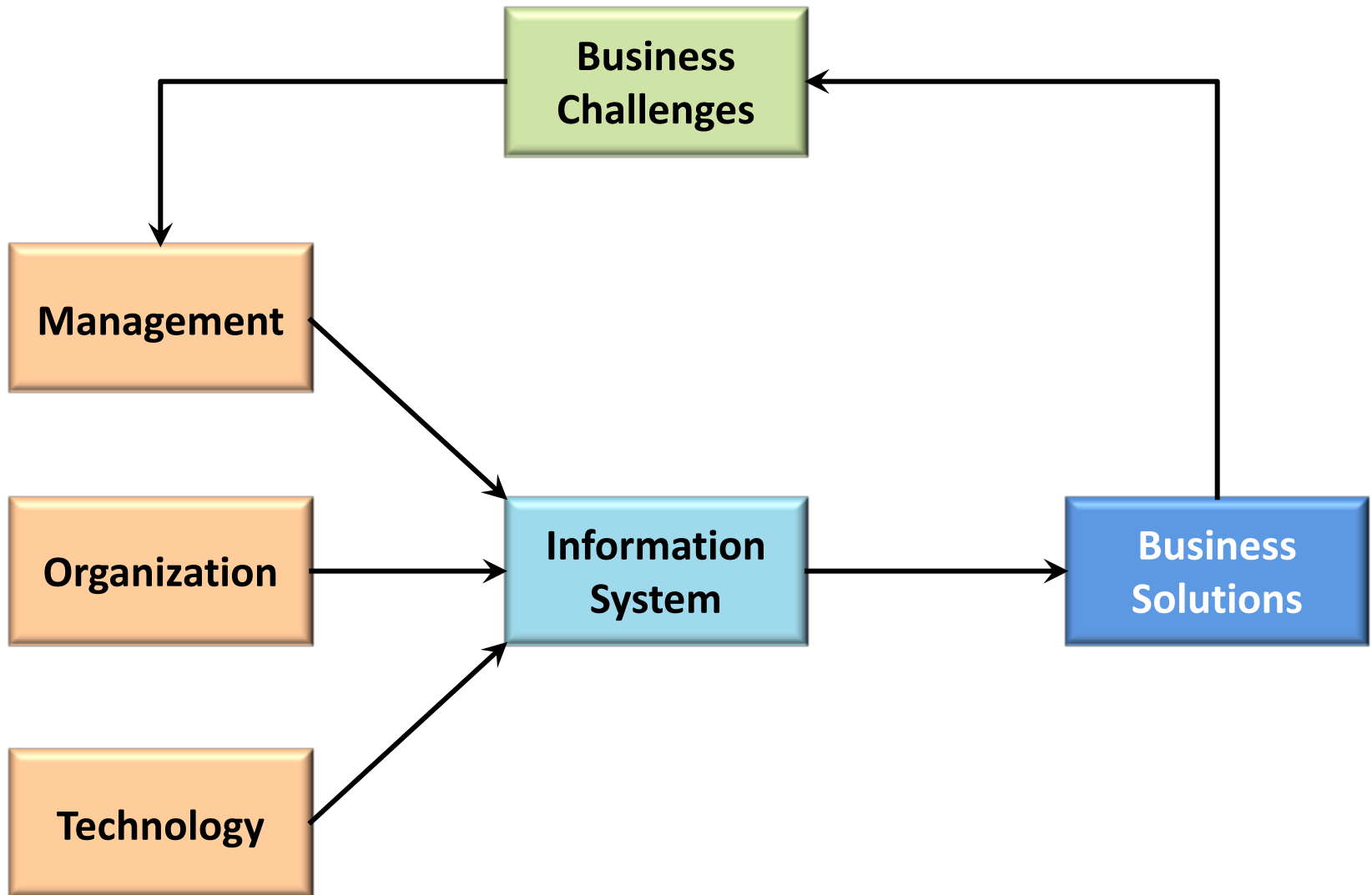
**Information Systems (MIS)**

**Information Systems**

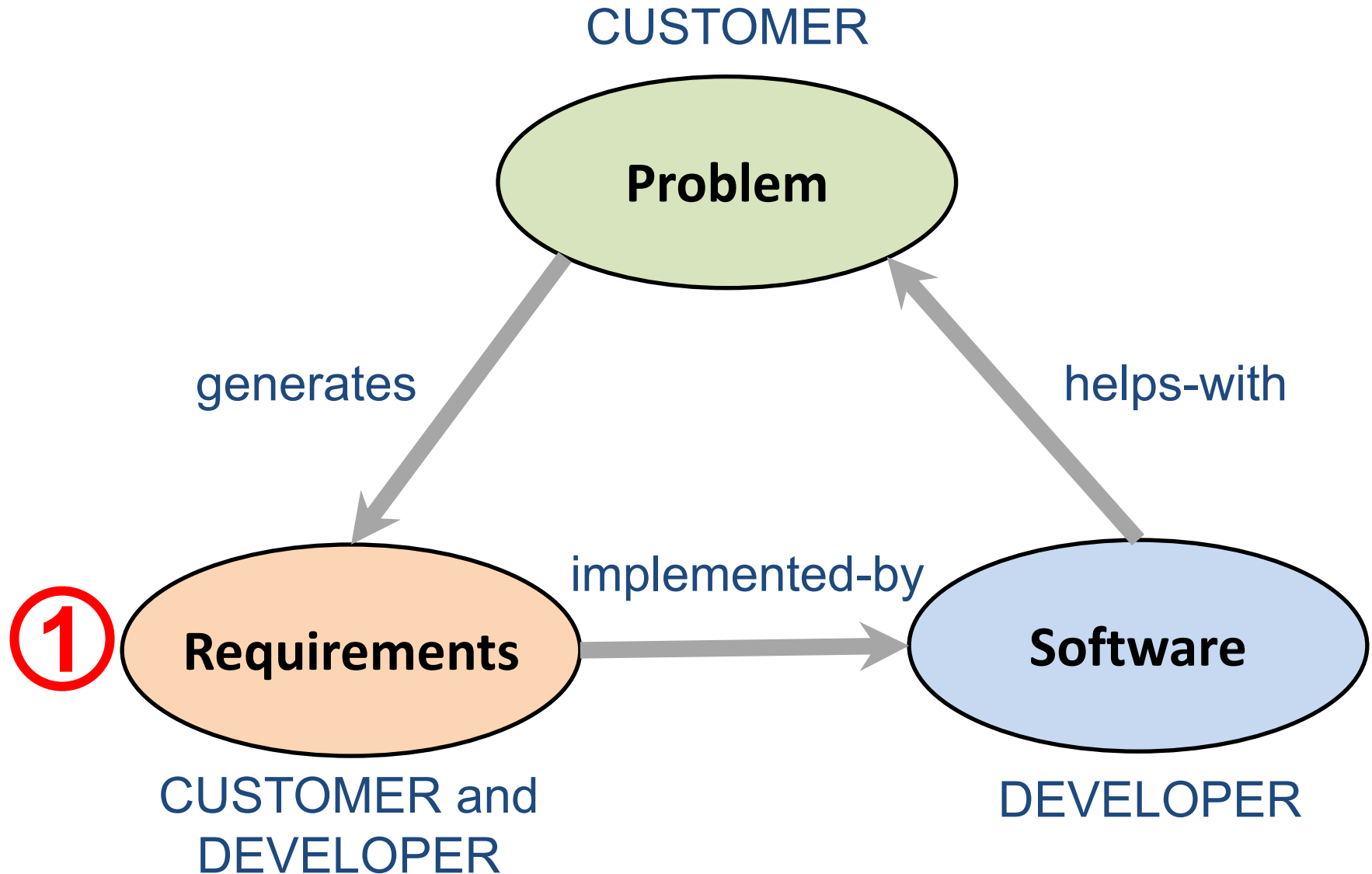
# Information Management (MIS) Information Systems



# Fundamental MIS Concepts



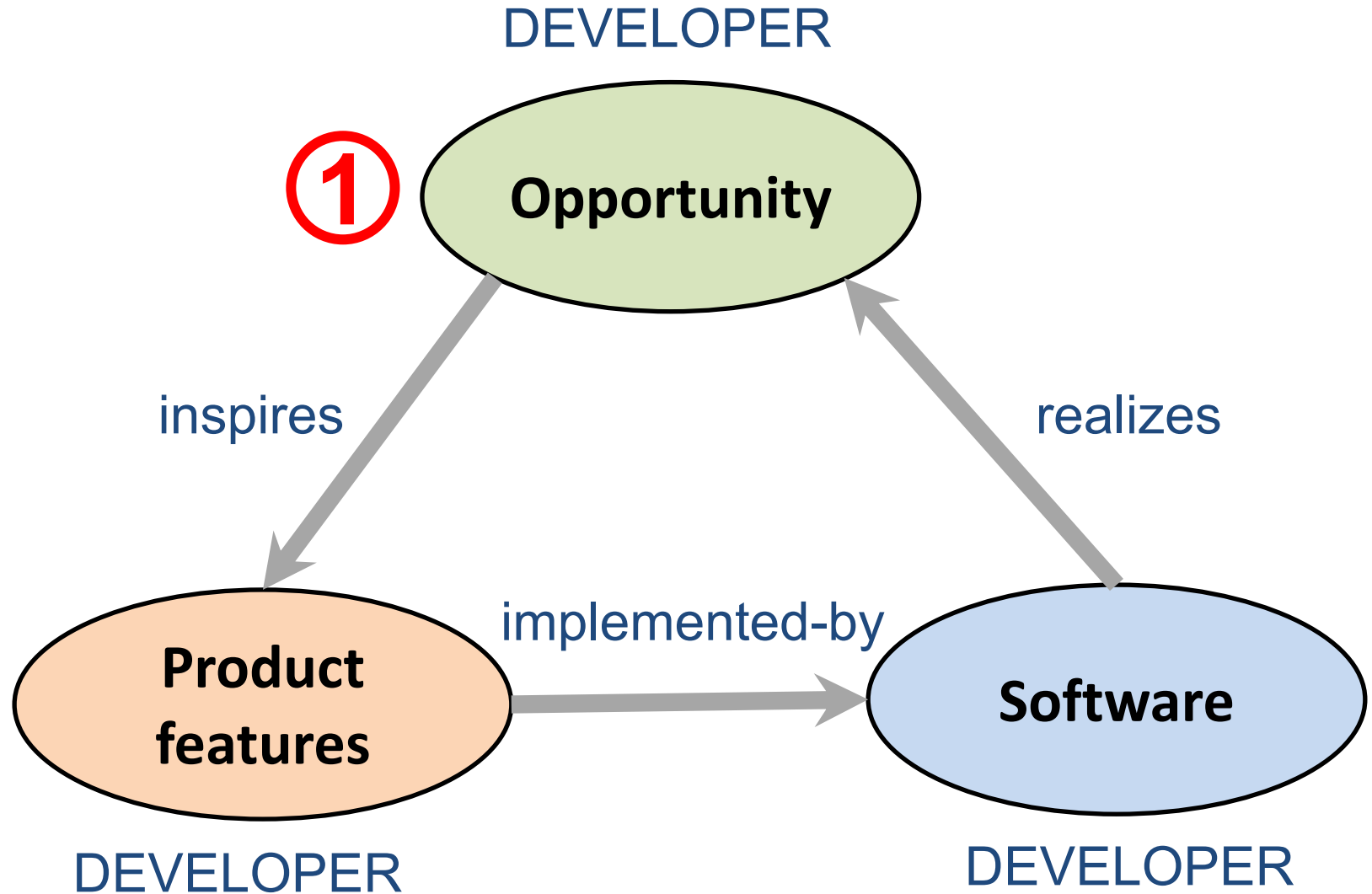
# Project-based software engineering



# Project-based software engineering

- The starting point for the software development is a set of ‘**software requirements**’ that are owned by an external client and which set out what they want a software system to do to support their business processes.
- The software is developed by a software company (the contractor) who **design and implement a system** that delivers functionality to meet the requirements.
- The customer may change the requirements at any time in response to business changes (they usually do). The contractor must change the software to reflect these requirements changes.
- Custom software usually has a long-lifetime (10 years or more) and it must be supported over that lifetime.

# Product software engineering



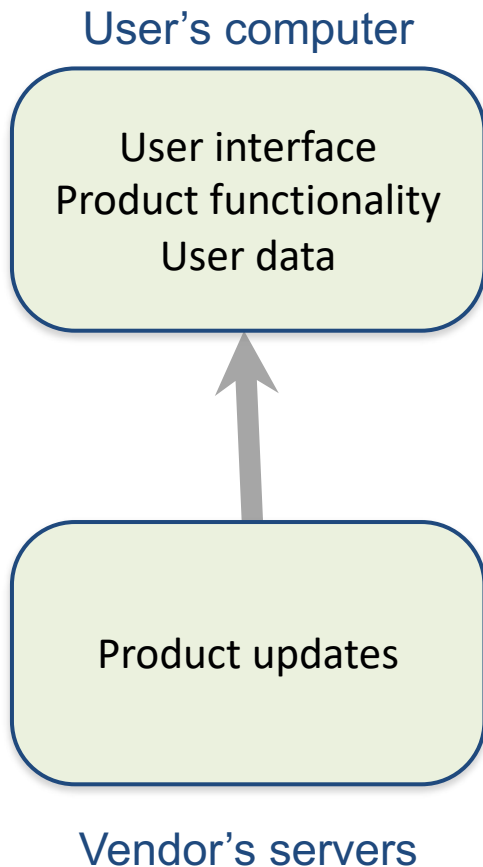


# Product software engineering

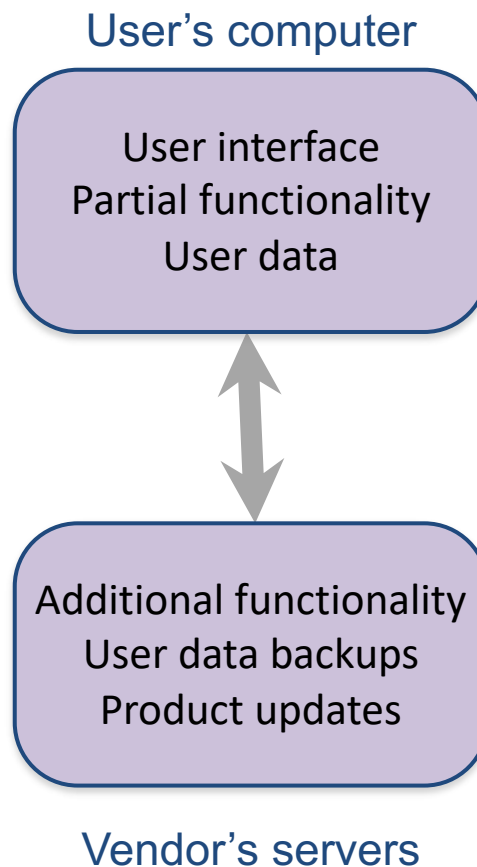
- The starting point for product development is a **business opportunity** that is identified by individuals or a company. They develop a software product to take advantage of this opportunity and sell this to customers.
- The company who identified the opportunity **design and implement a set of software features** that realize the opportunity and that will be useful to customers.
- The software development company are responsible for deciding on the development timescale, what features to include and when the product should change.
- Rapid delivery of software products is essential to capture the market for that type of product.

# Software execution models

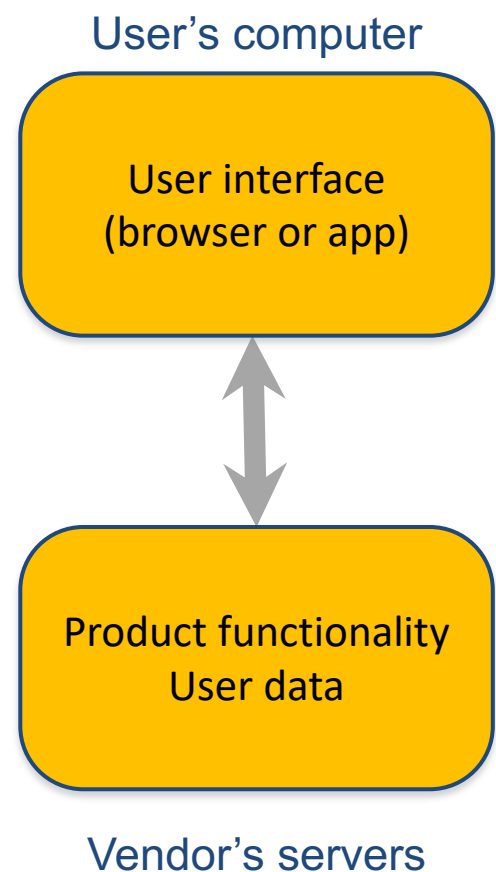
## Stand-alone execution



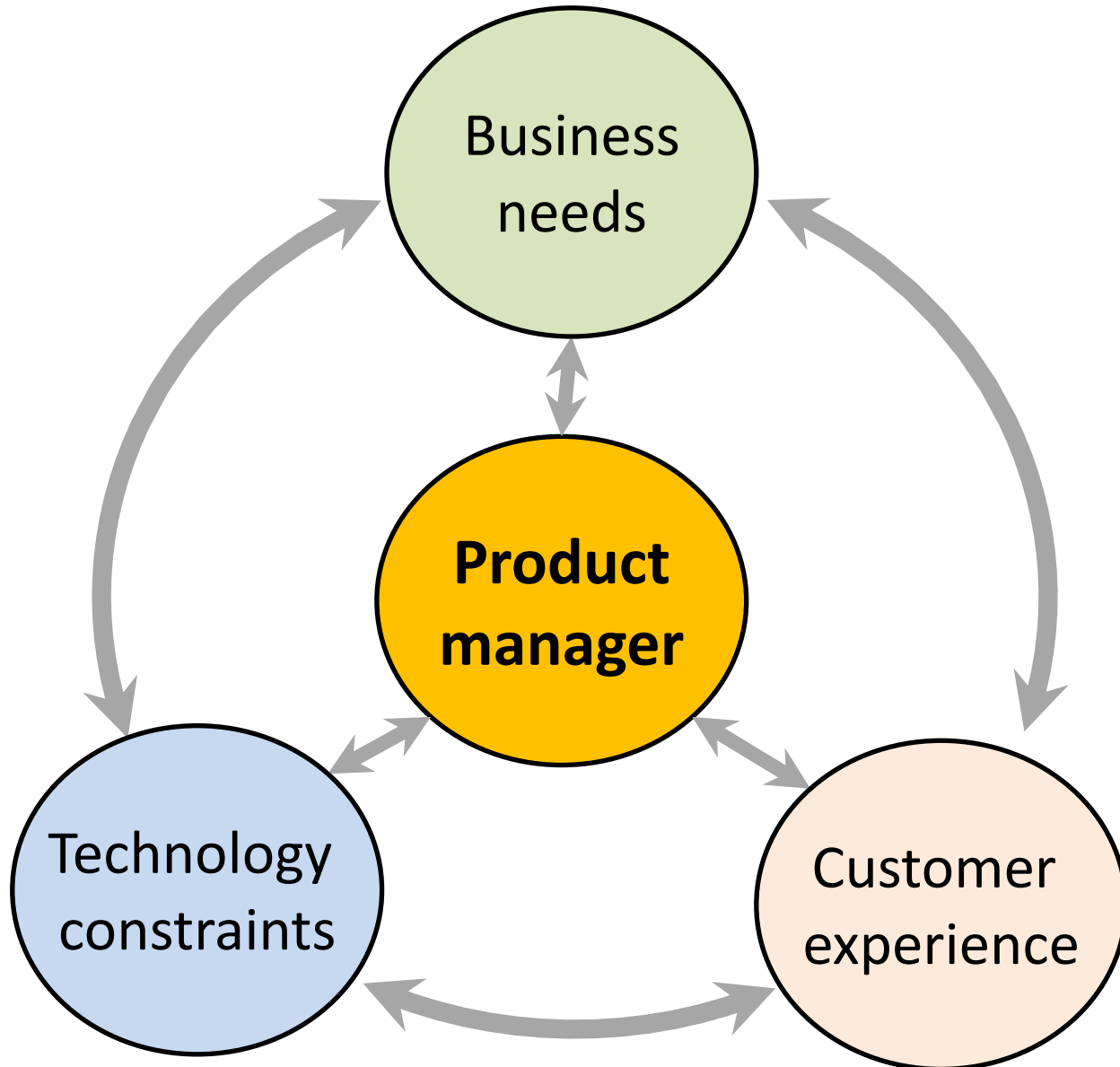
## Hybrid execution



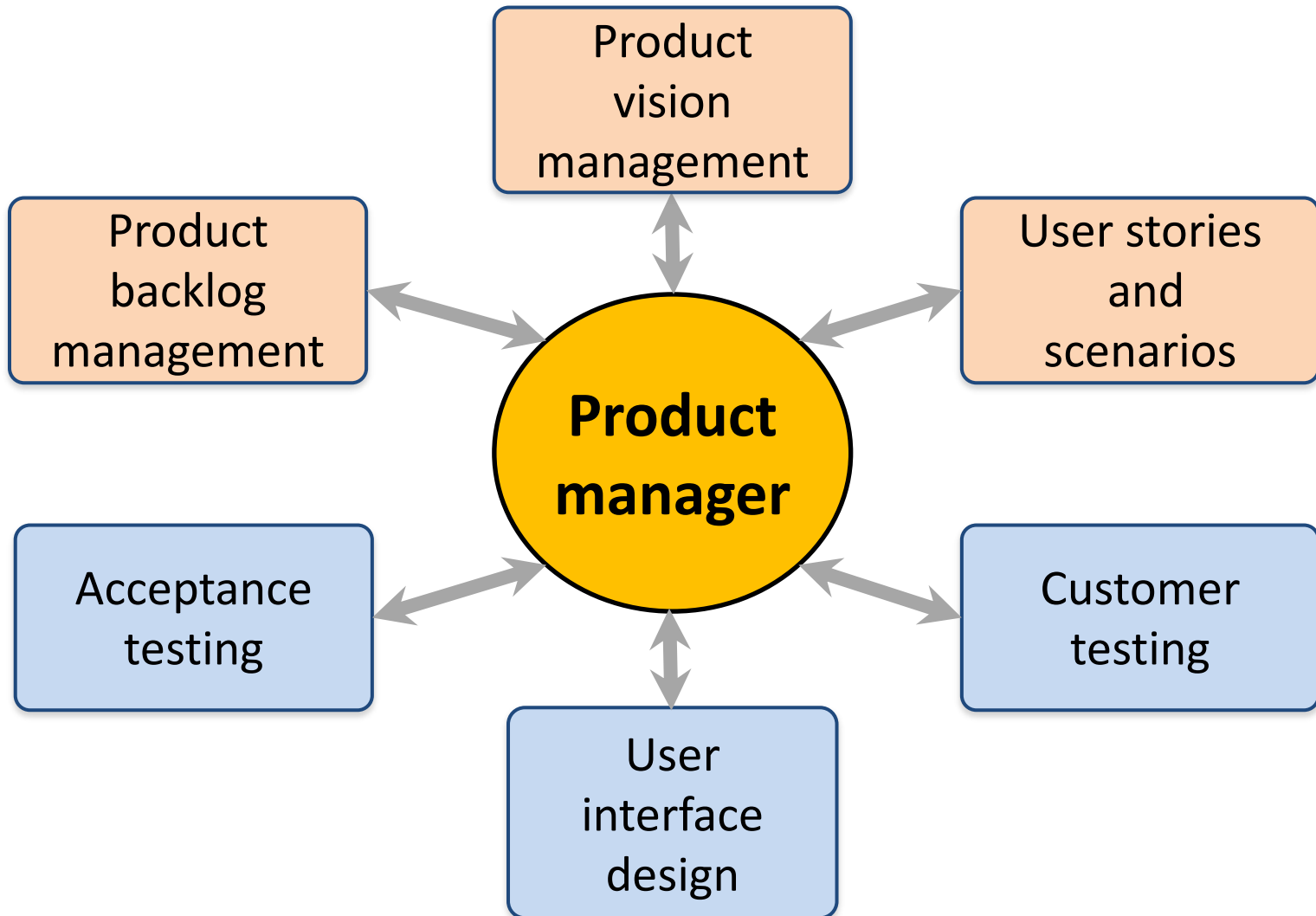
## Software as a service



# Product management concerns

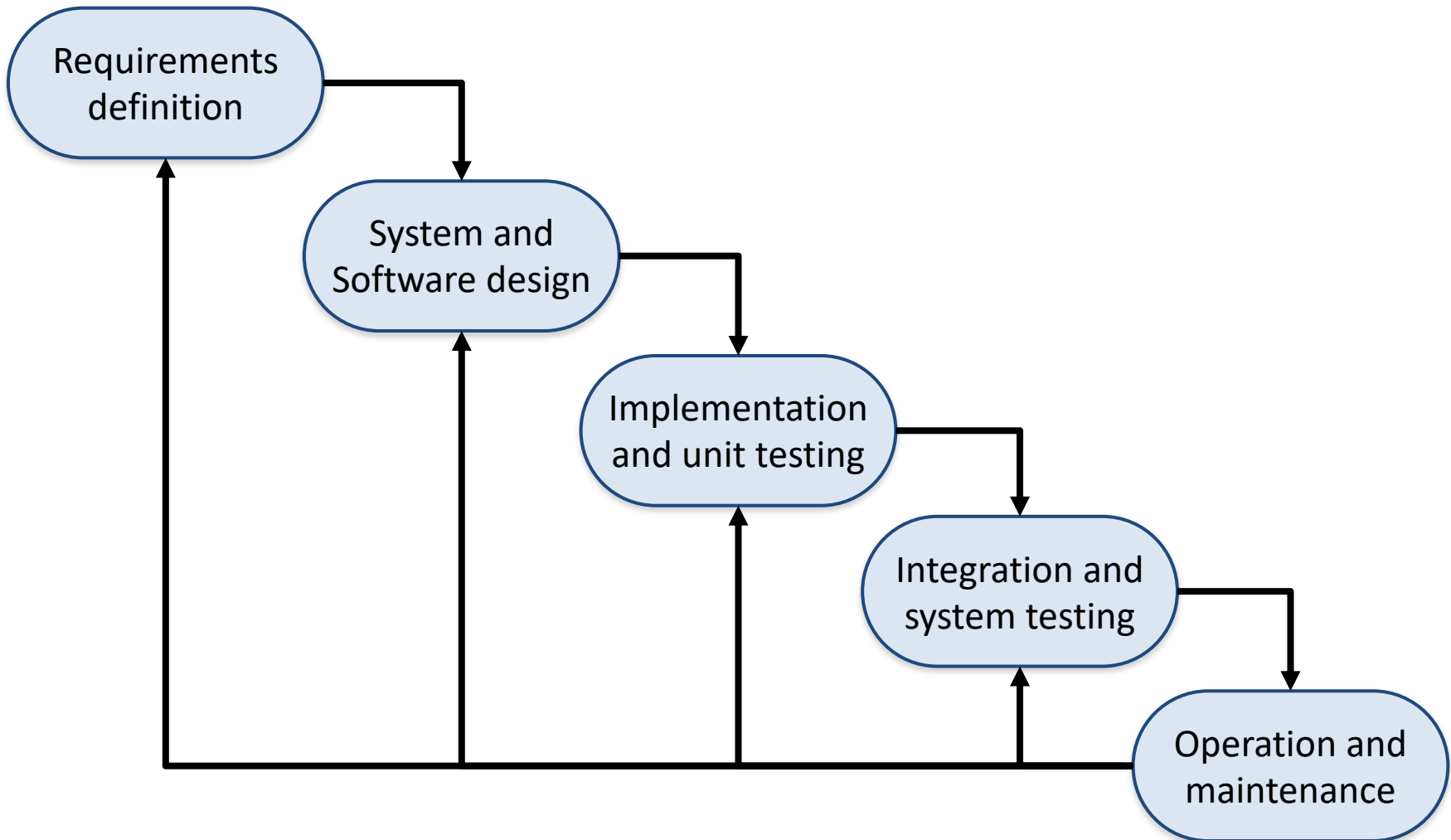


# Technical interactions of product managers



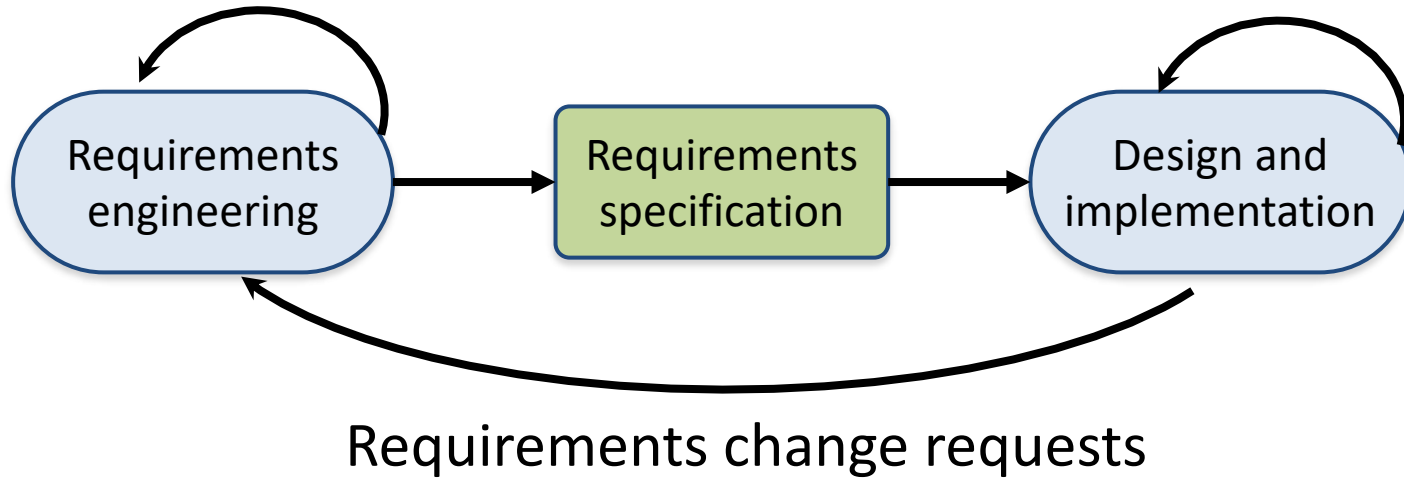
# Software Development Life Cycle (SDLC)

## The waterfall model

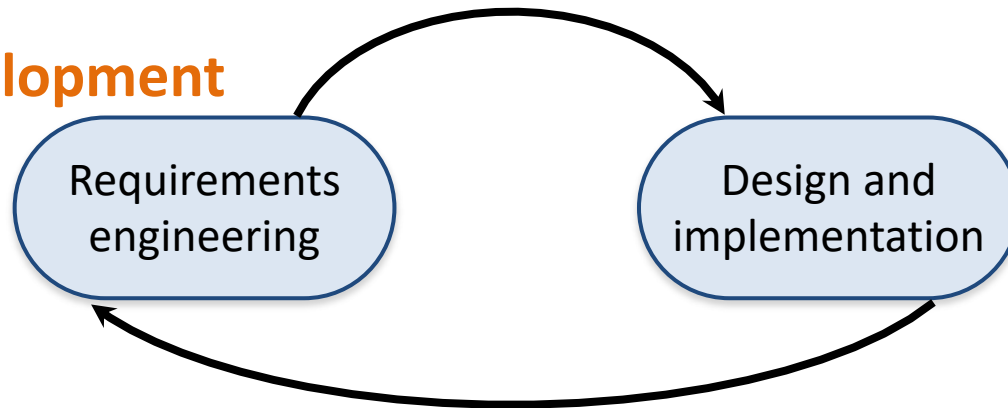


# Plan-based and Agile development

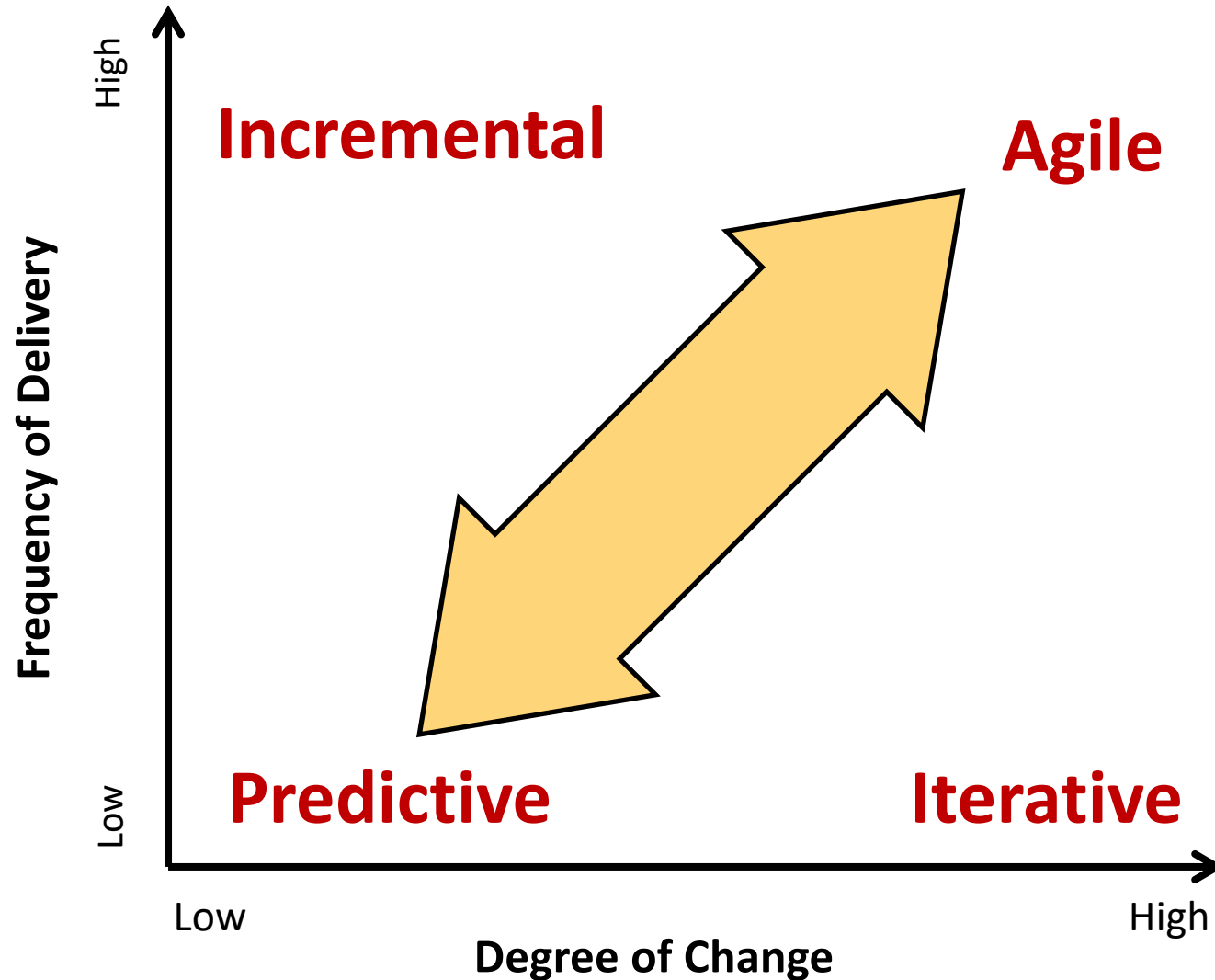
## Plan-based development



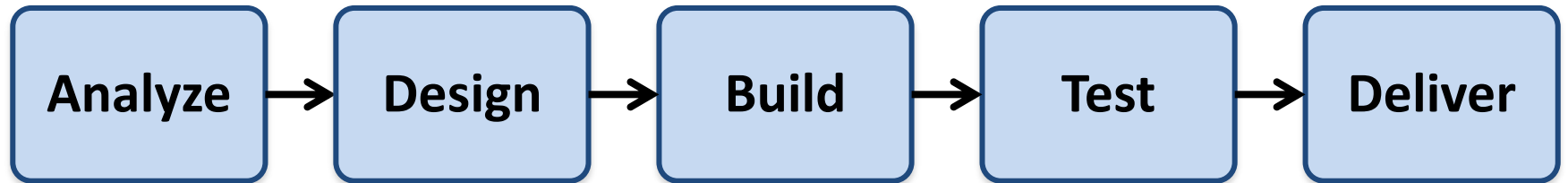
## Agile development



# The Continuum of Life Cycles

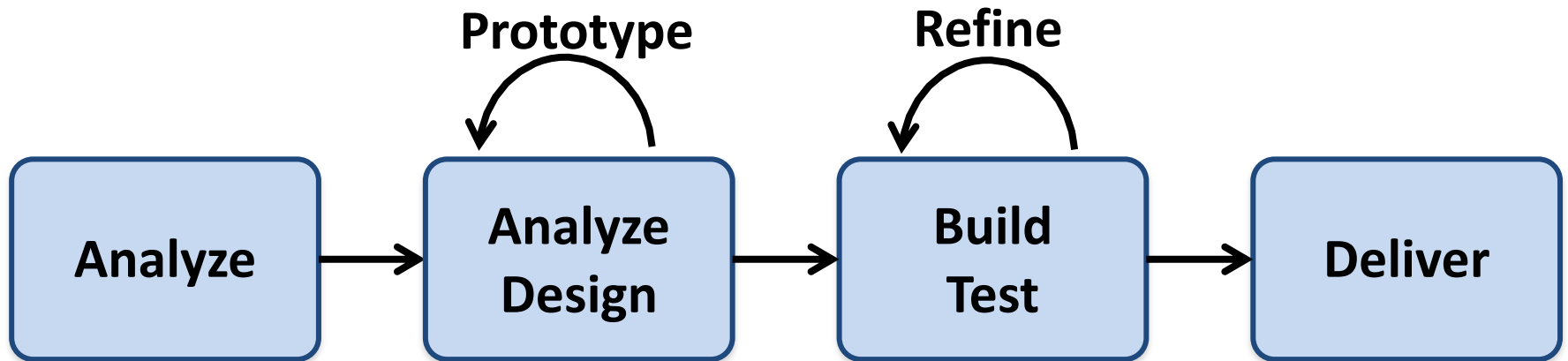


# Predictive Life Cycle

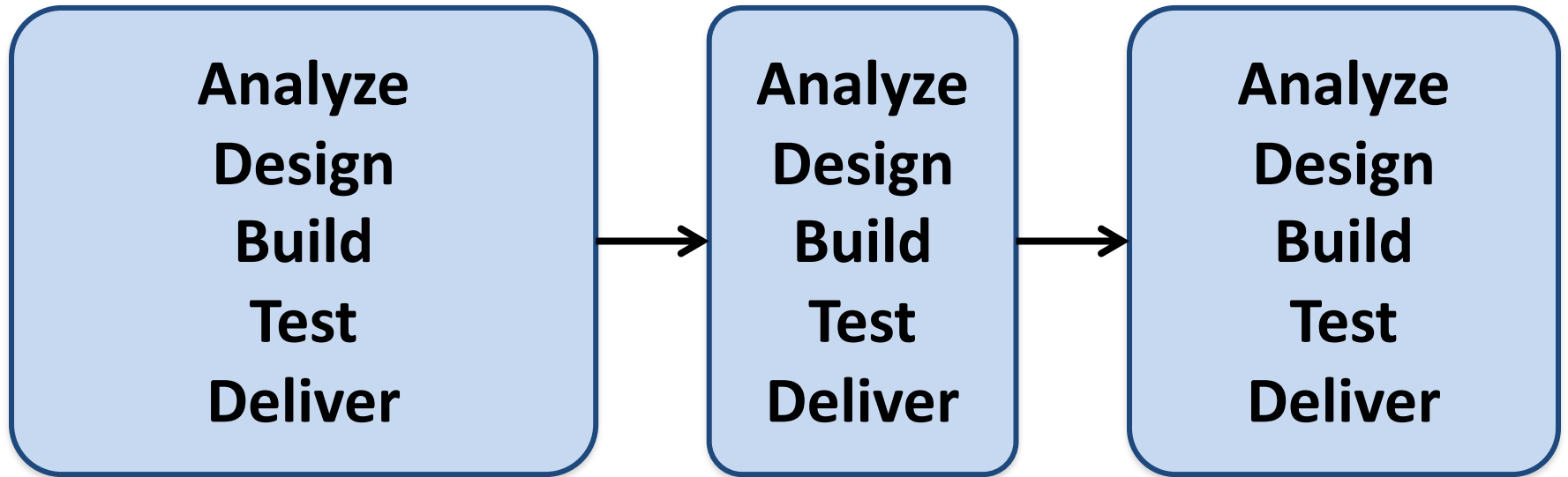




# Iterative Life Cycle

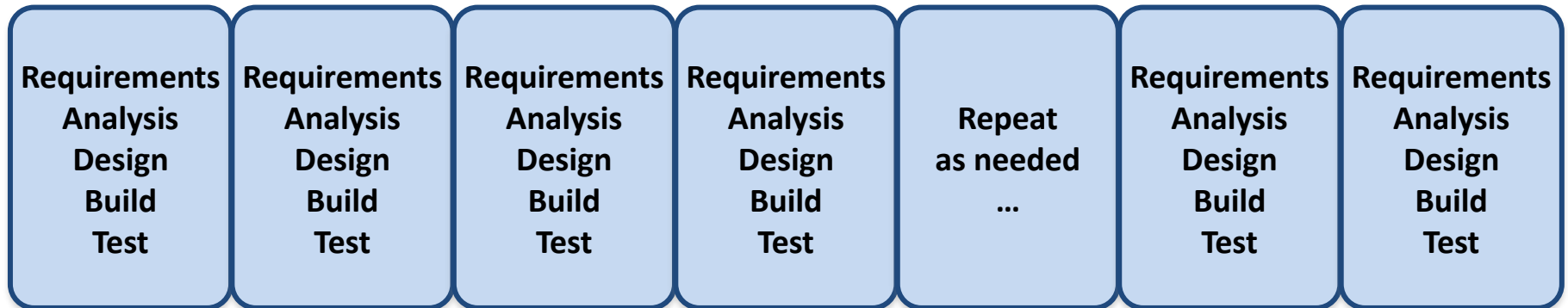


# A Life Cycle of Varying-Sized Increments

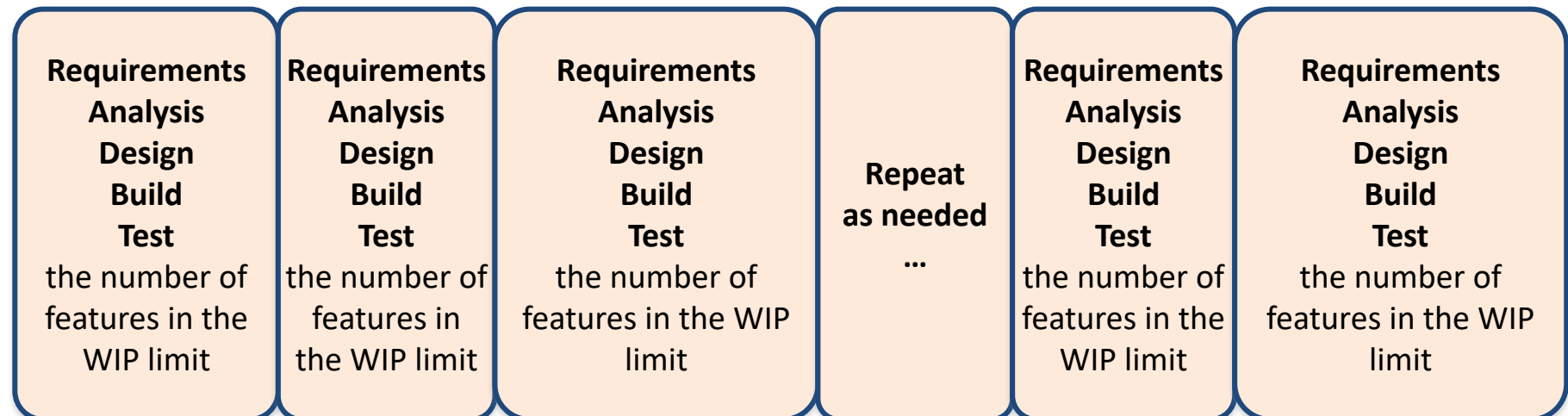


# Iteration-Based and Flow-Based Agile Life Cycles

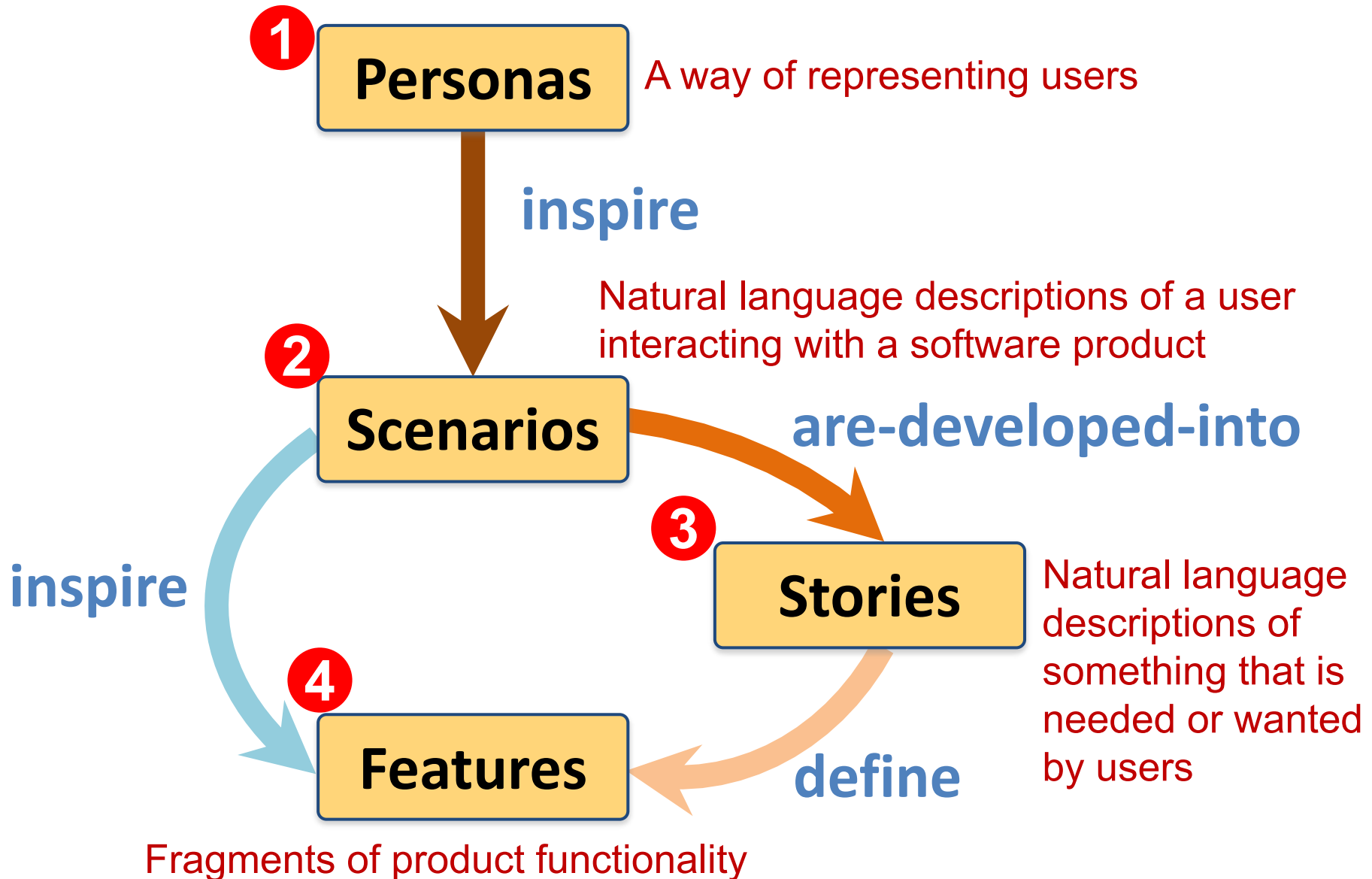
## Iteration-Based Agile



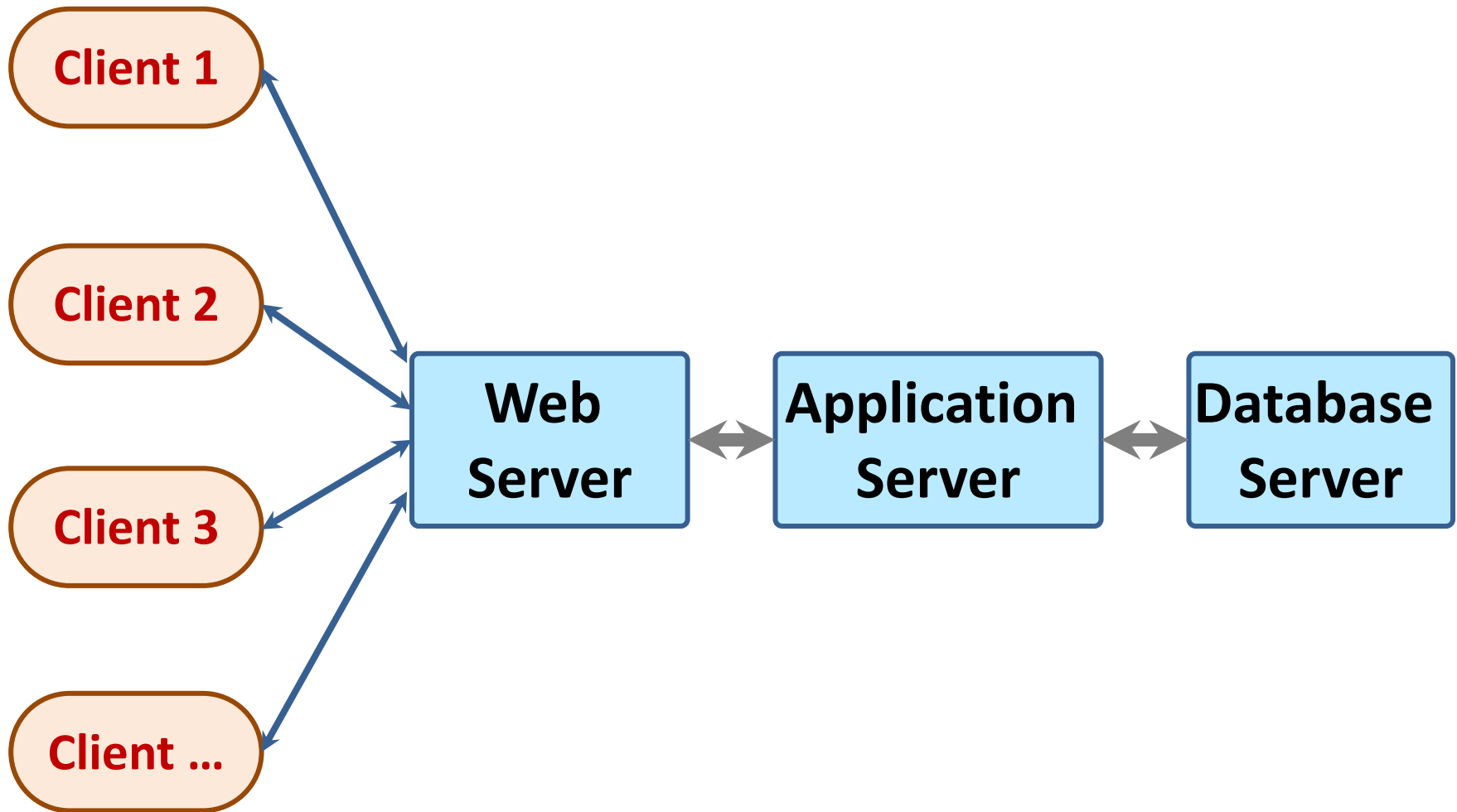
## Flow-Based Agile



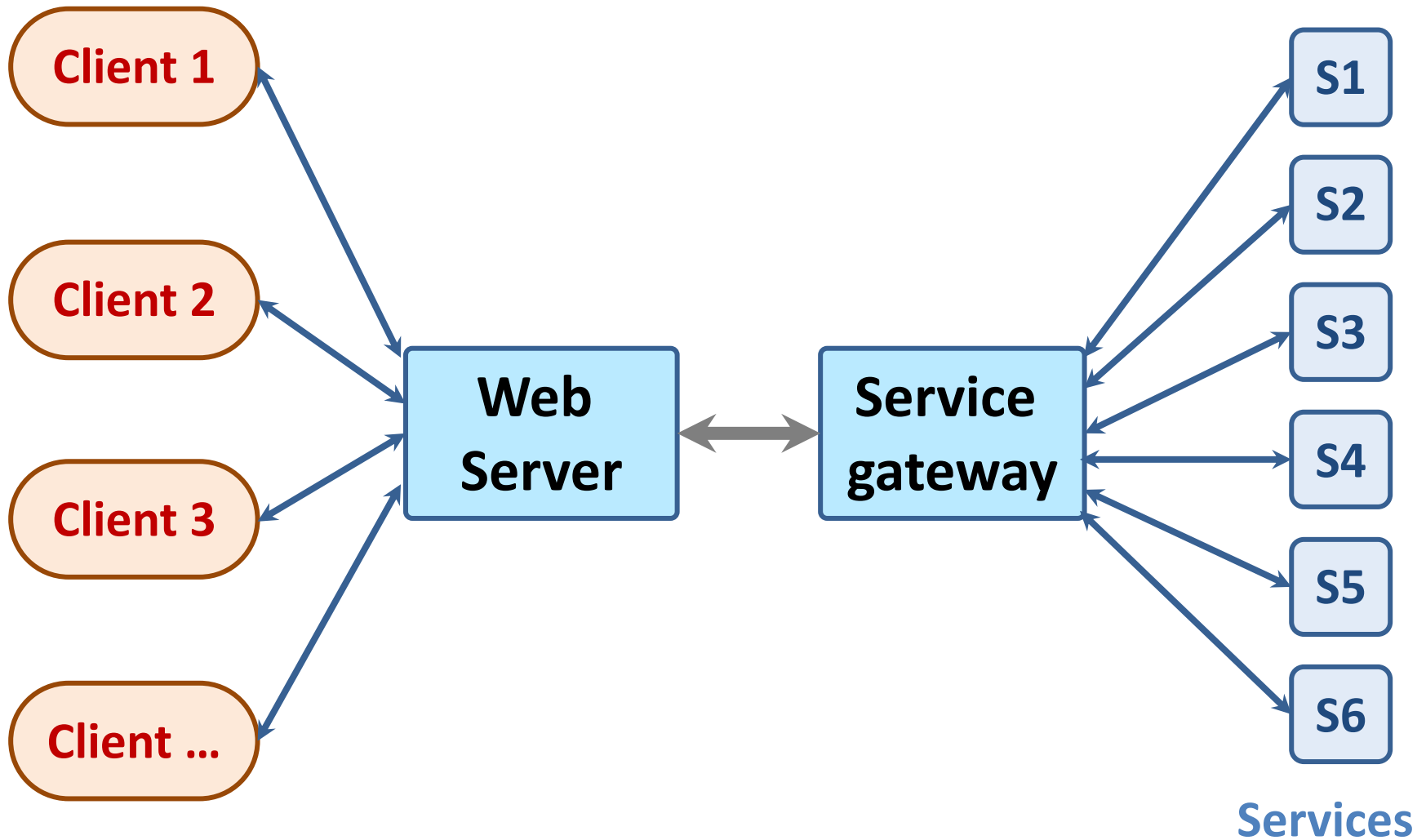
# From personas to features



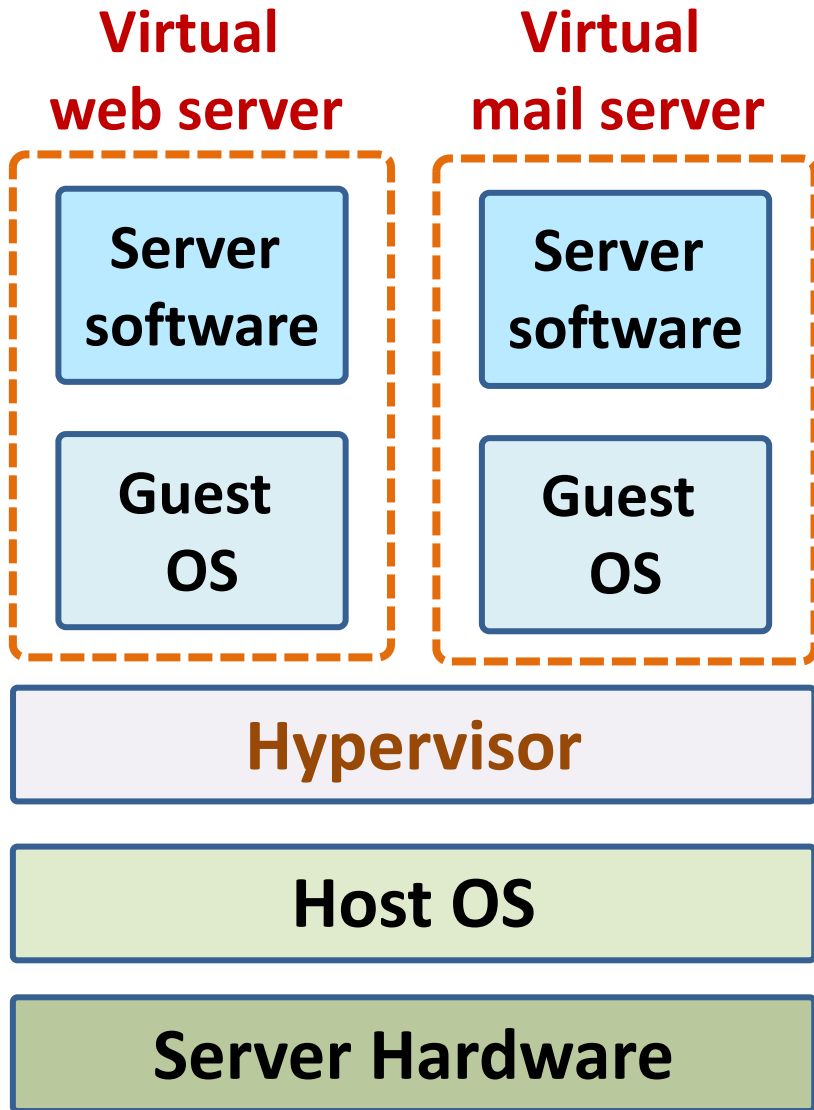
# Multi-tier client-server architecture



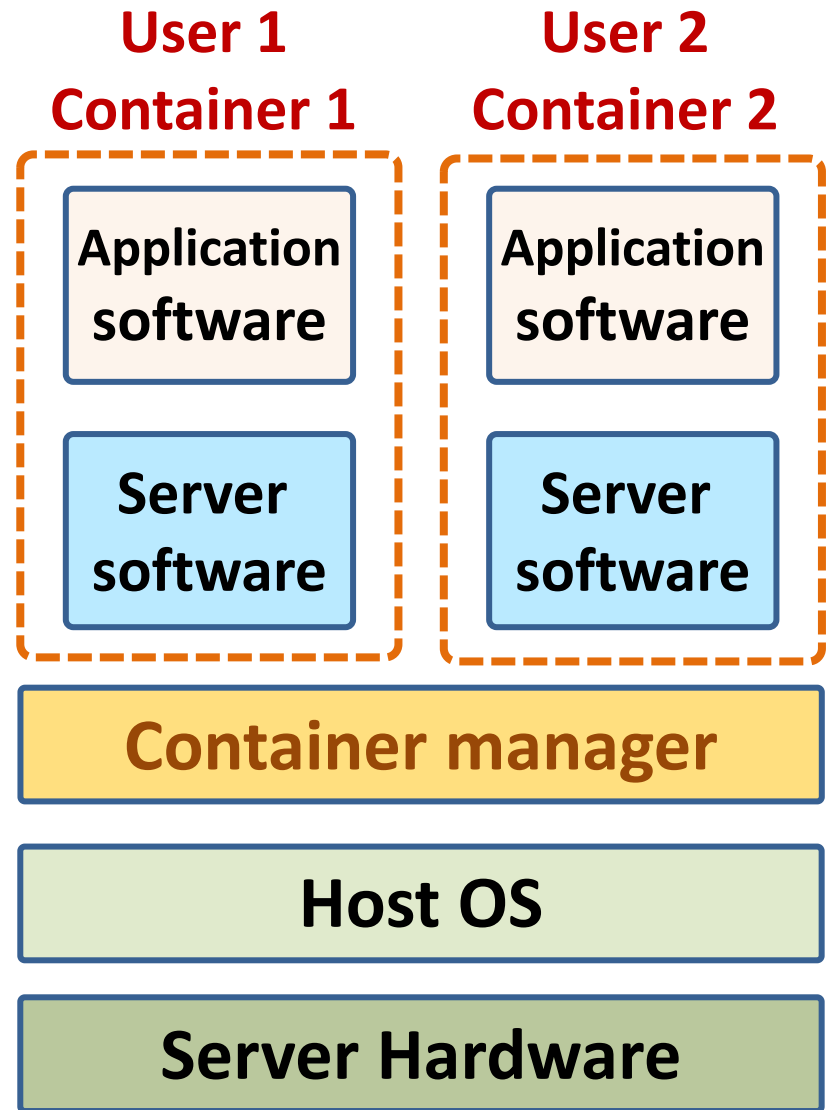
# Service-oriented Architecture



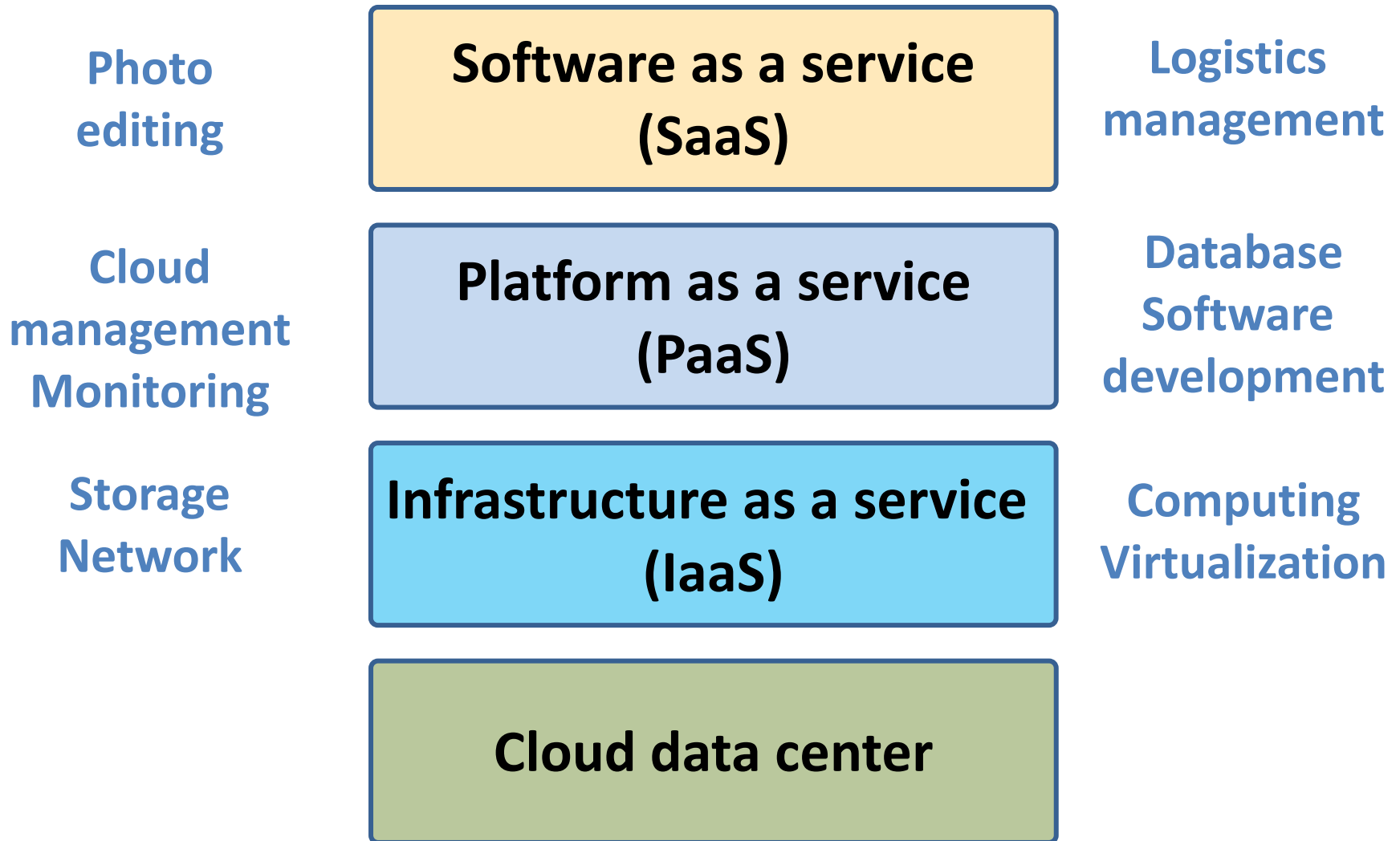
# VM



# Container

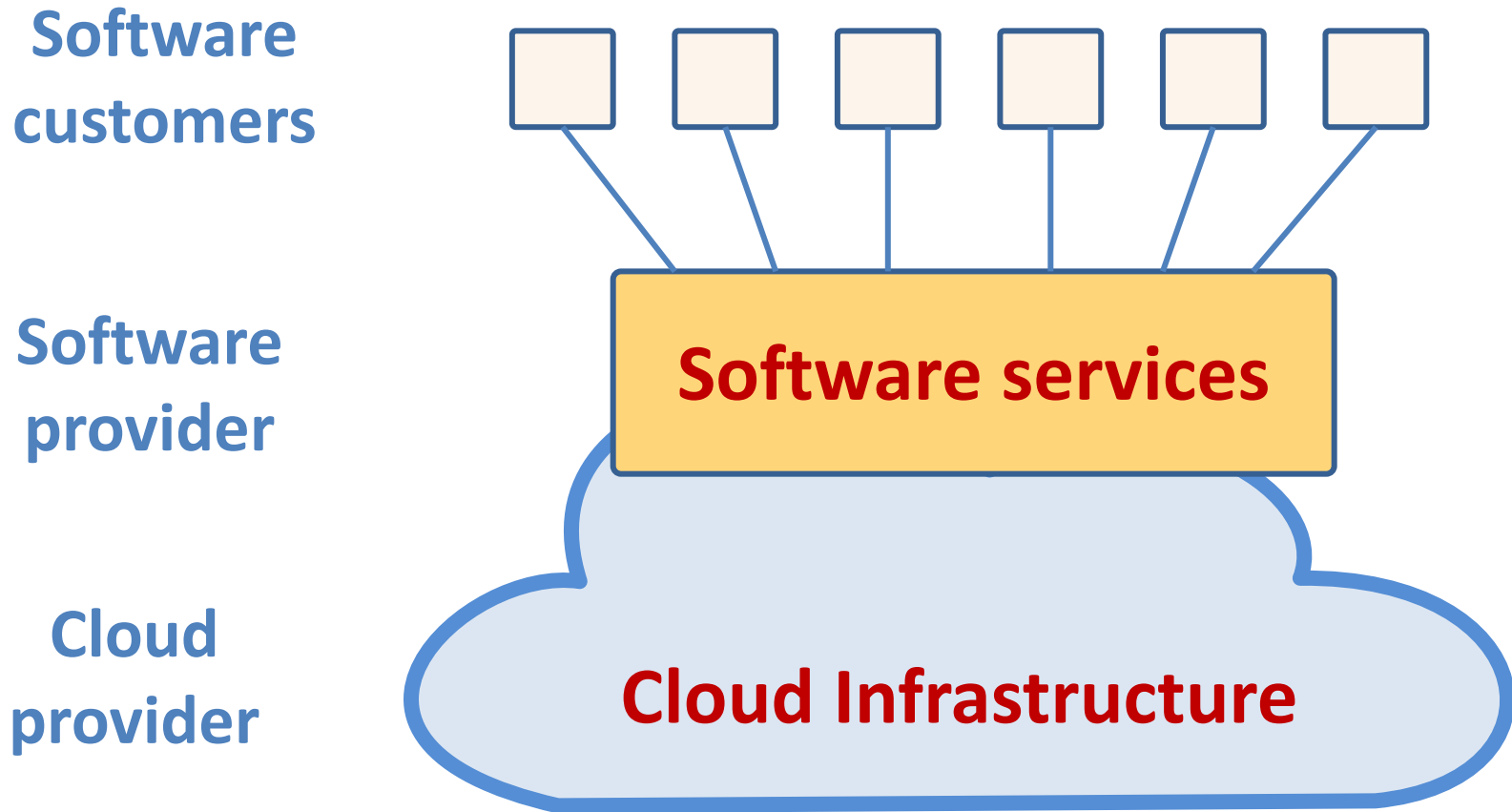


# Everything as a service

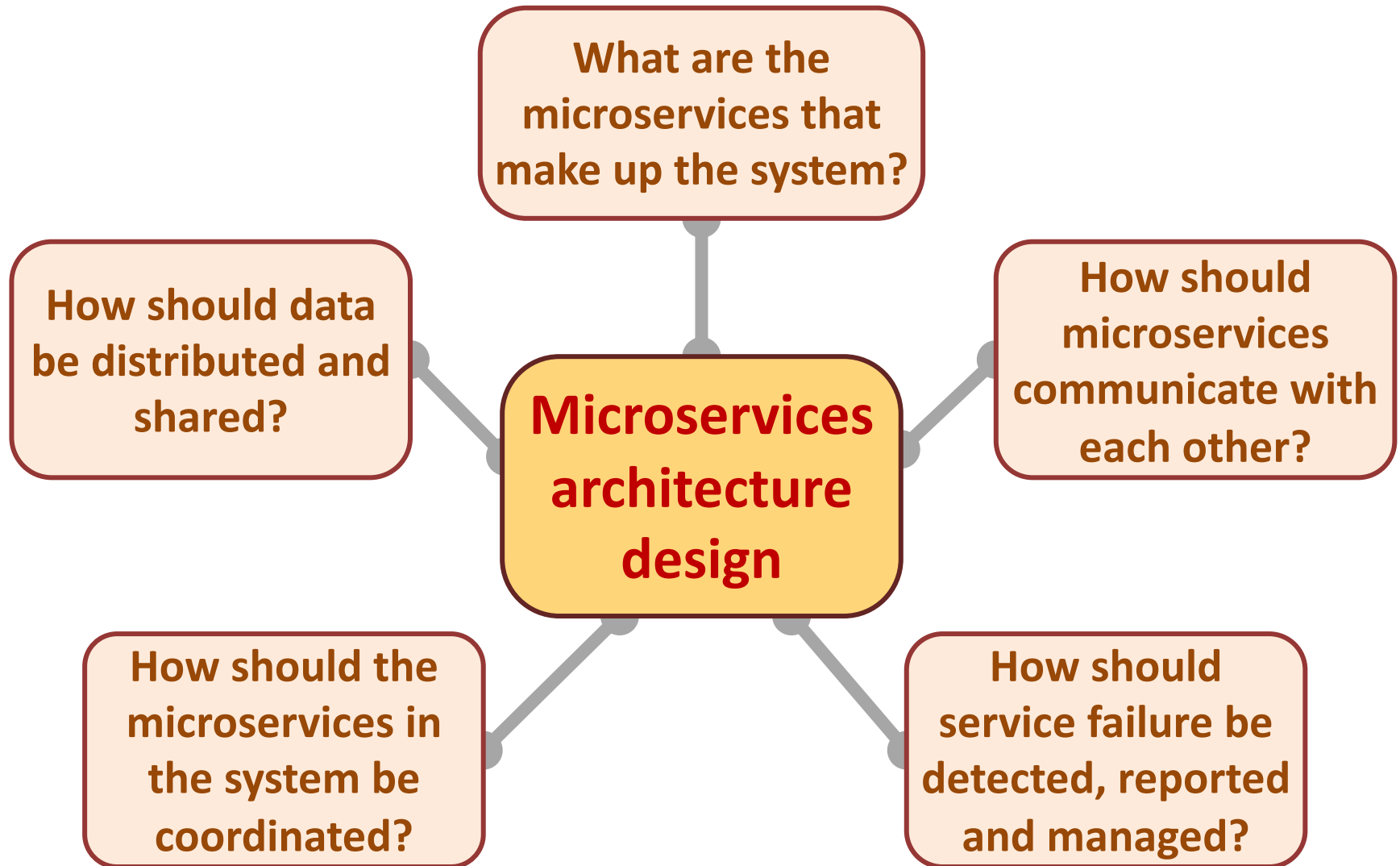




# Software as a service



# Microservices architecture – key design questions



# Types of security threat

An attacker attempts to deny access to the system for legitimate users

**Availability threats**

Distributed denial of service (DDoS) attack

An attacker attempts to damage the system or its data

**Integrity threats**

Virus

Ransomware

**SOFTWARE PRODUCT**

**PROGRAM**

**DATA**

Data theft

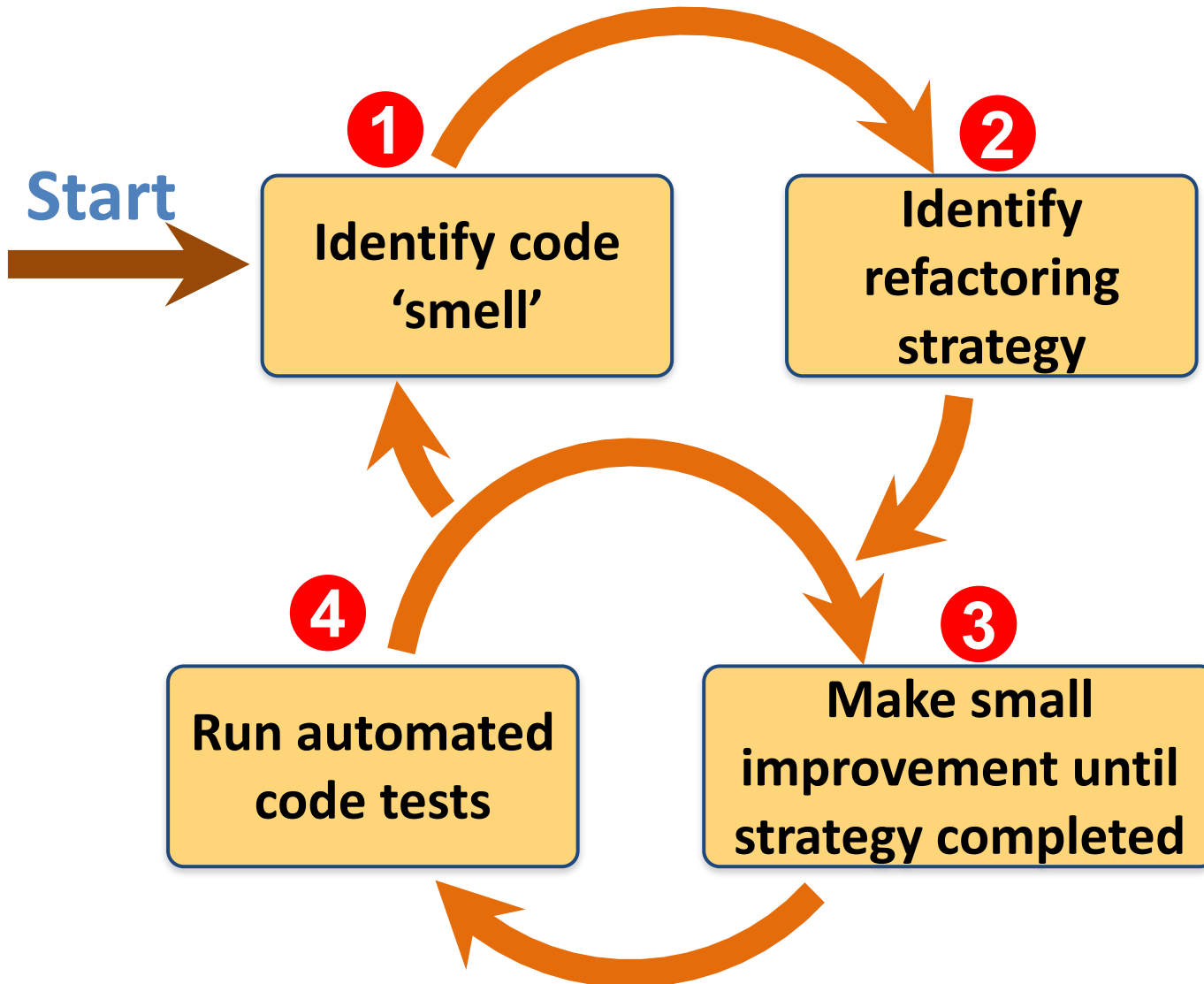
**Confidentiality threats**

An attacker tries to gain access to private information held by the system

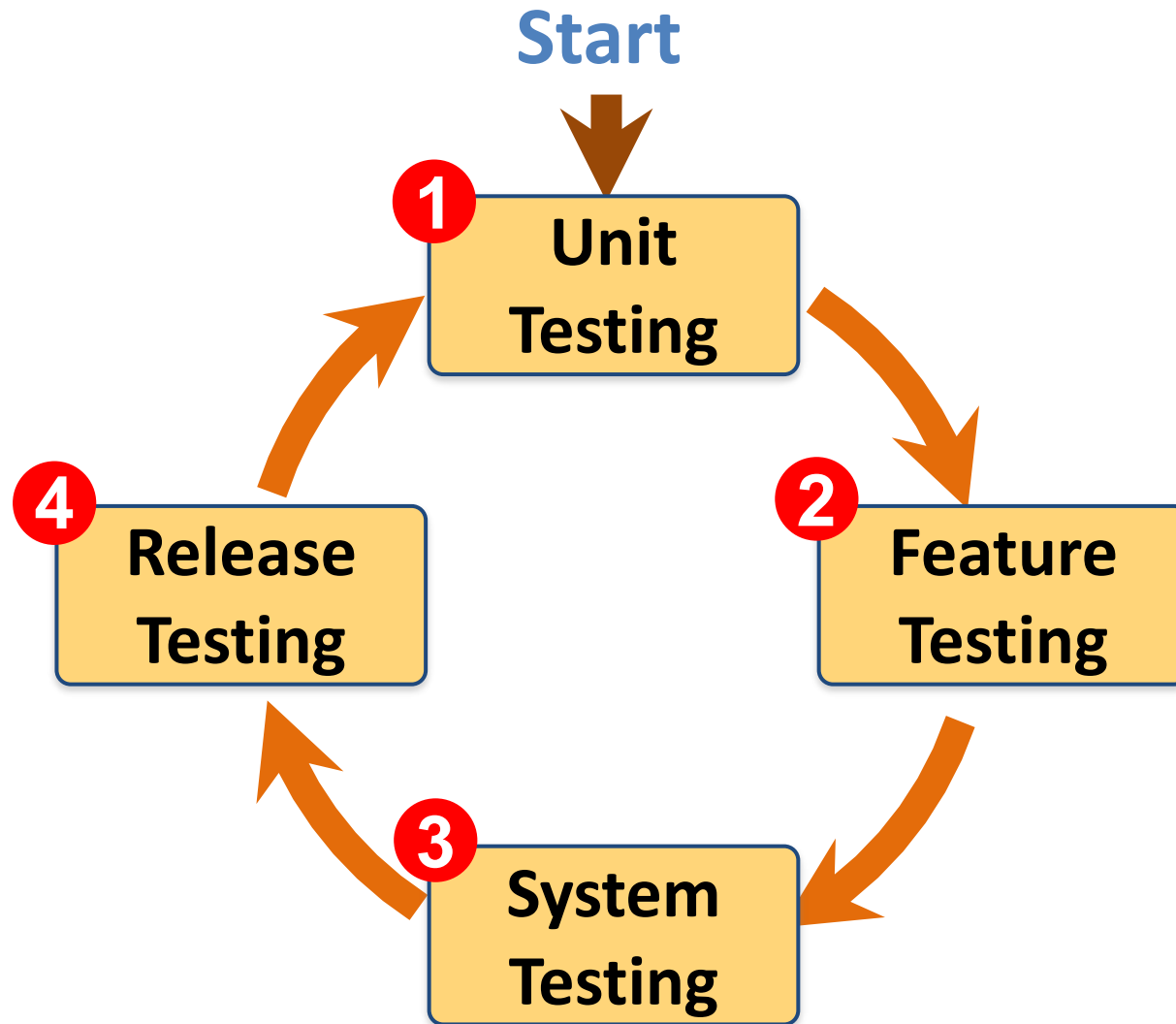
# Software product quality attributes



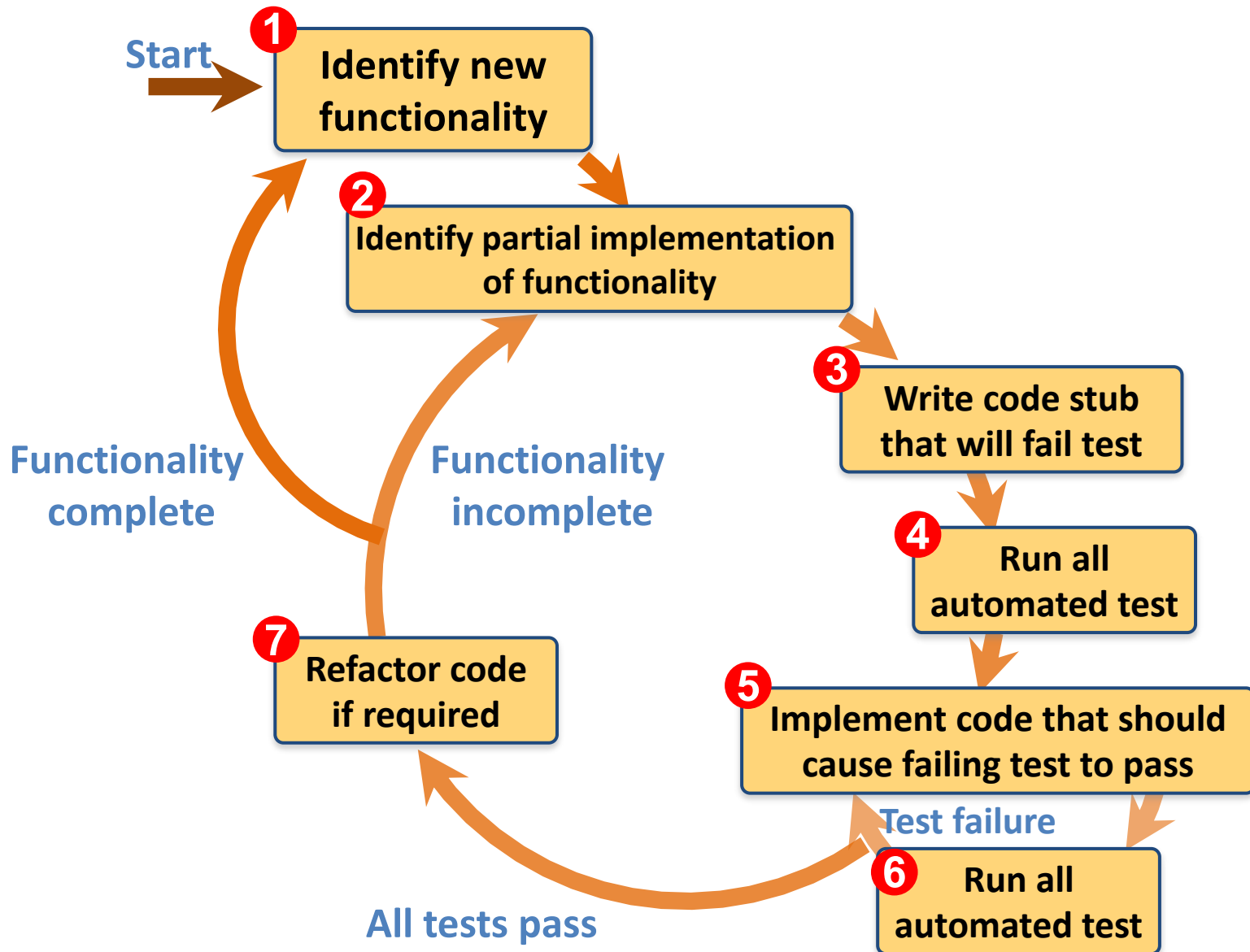
# A refactoring process



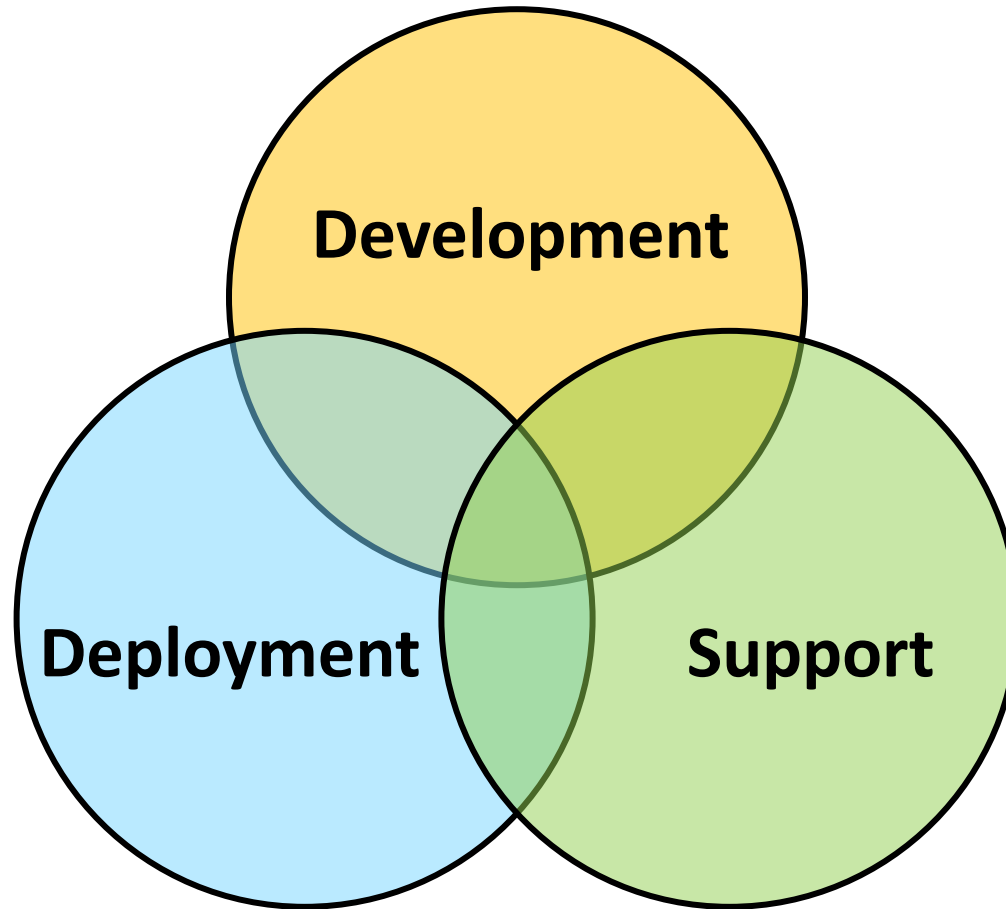
# Functional testing



# Test-driven development (TDD)



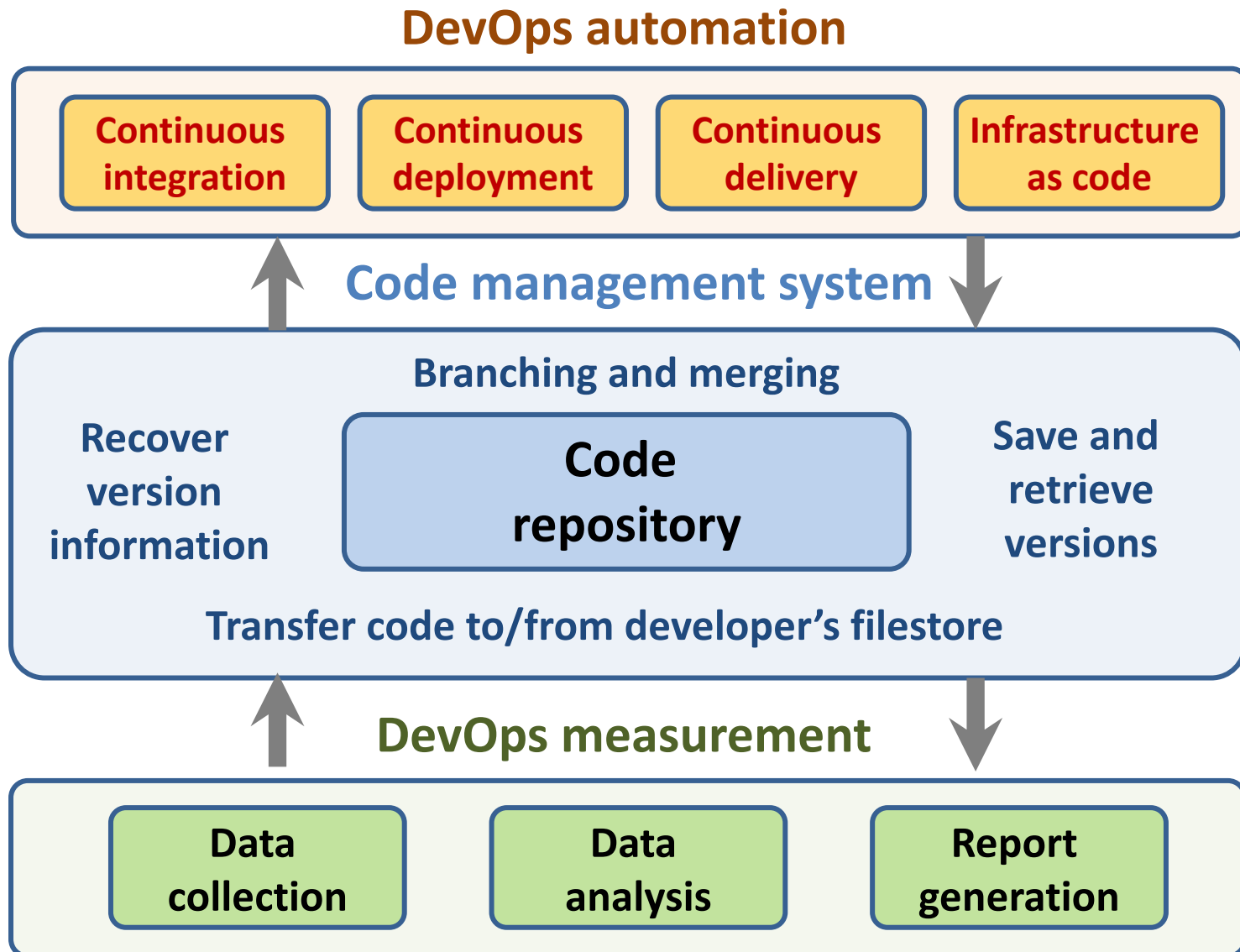
# DevOps



## Multi-skilled DevOps team



# Code management and DevOps



# Marketing

**Marketing**  
“Meeting  
**needs**  
profitably”

# Marketing

“Marketing is an organizational function and a set of processes for creating, communicating, and delivering value to customers and for managing customer relationships in ways that benefit the organization and its stakeholders.”

# Marketing Management

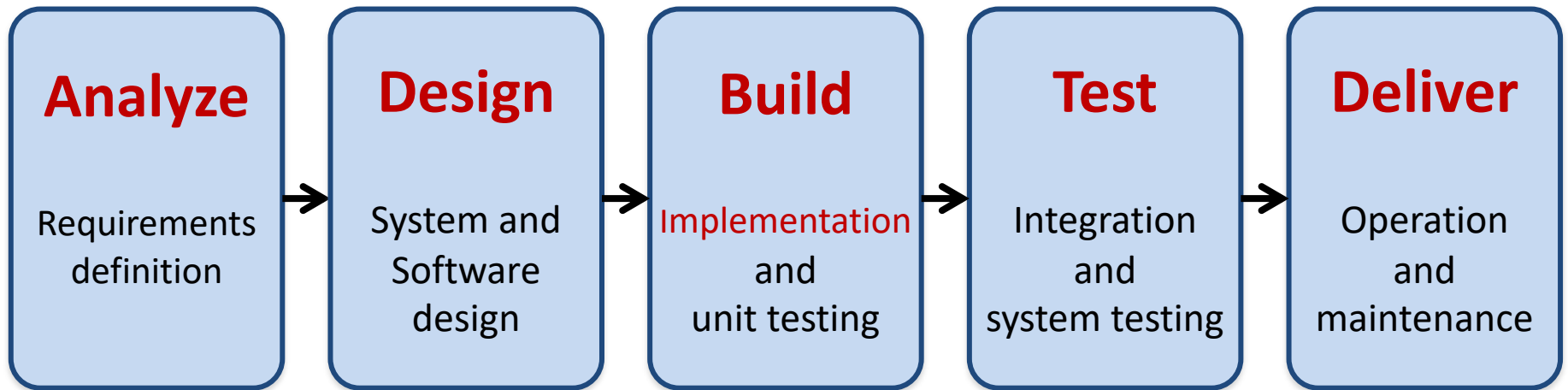
# Marketing Management

**“Marketing management is the art and science of choosing target markets and getting, keeping, and growing customers through creating, delivering, and communicating superior customer value.”**

# Marketing Management

- 1 Understanding Marketing Management
- 2 Capturing Marketing Insights
- 3 Connecting with Customers
- 4 Building Strong Brands
- 5 Creating Value
- 6 Delivering Value
- 7 Communicating Value
- 8 Conducting Marketing Responsibly for Long-term Success

# Software Engineering and Project Management



**Project Management**



# Summary

- This course introduces the **fundamental concepts, research issues, and hands-on practices** of software engineering.
- Topics include
  1. Introduction to Software Engineering
  2. Software Products and Project Management: Software product management and prototyping
  3. Agile Software Engineering: Agile methods, Scrum, and Extreme Programming
  4. Features, Scenarios, and Stories
  5. Software Architecture: Architectural design, System decomposition, and Distribution architecture
  6. Cloud-Based Software: Virtualization and containers, Everything as a service, Software as a service
  7. Cloud Computing and Cloud Software Architecture
  8. Microservices Architecture, RESTful services, Service deployment
  9. Security and Privacy; Reliable Programming
  10. Testing: Functional testing, Test automation, Test-driven development, and Code reviews
  11. DevOps and Code Management: Code management and DevOps automation
  12. Case Study on Software Engineering

# 軟體工程

## (Software Engineering)

### Contact Information

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