Artificial Intelligence for Text Analytics

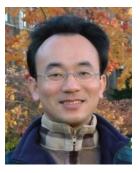


Introduction to Artificial Intelligence for Text Analytics

1102AITA01 MBA, IM, NTPU (M5026) (Spring 2022) Tue 2, 3, 4 (9:10-12:00) (B8F40)







Min-Yuh Day, Ph.D, Associate Professor

Institute of Information Management, National Taipei University

https://web.ntpu.edu.tw/~myday







Min-Yuh Day, Ph.D.



2020 Cohort





Accredited Educator







Director, Intelligent Financial Innovation Technology, IFIT Lab, IM, NTPU

Artificial Intelligence, Financial Technology, Big Data Analytics,
Data Mining and Text Mining, Electronic Commerce









Course Syllabus National Taipei University Academic Year 110, 2nd Semester (Spring 2022)

- Course Title: Artificial Intelligence for Text Analytics
- Instructor: Min-Yuh Day
- Course Class: MBA, IM, NTPU (3 Credits, Elective)
- Details
 - In-Class and Distance Learning EMI Course (3 Credits, Elective, One Semester) (M5026)
- Time & Place: Tue, 2, 3, 4, (9:10-12:00) (B8F40)
- Google Meet: https://meet.google.com/paj-zhhj-mya





Course Objectives



- 1. Understand the fundamental concepts and research issues of <u>Artificial Intelligence for Text Analytics</u>.
- 2. Equip with Hands-on practices of <u>Artificial Intelligence</u> for Text Analytics.
- 3. Conduct information systems research in the context of Artificial Intelligence for Text Analytics.

Course Outline



- This course introduces the fundamental concepts, research issues, and hands-on practices of Artificial Intelligence for Text Analytics.
- Topics include:
 - 1. Introduction to Introduction to Artificial Intelligence for Text Analytics
 - 2. Foundations of Text Analytics: Natural Language Processing (NLP)
 - 3. Python for Natural Language Processing
 - 4. Natural Language Processing with Transformers
 - 5. Text Classification and Sentiment Analysis
 - 6. Multilingual Named Entity Recognition (NER), Text Similarity and Clustering
 - 7. Text Summarization and Topic Models
 - 8. Text Generation
 - 9. Question Answering and Dialogue Systems
 - 10. Deep Learning, Transfer Learning, Zero-Shot, and Few-Shot Learning for Text Analytics
 - 11. Case Study on Artificial Intelligence for Text Analytics

Core Competence



 Exploring new knowledge in information technology, system development and application 80 %

Internet marketing planning ability 10 %

Thesis writing and independent research skills 10 %

Four Fundamental Qualities



- Professionalism
 - Creative thinking and Problem-solving 40 %
 - Comprehensive Integration 40 %
- Interpersonal Relationship
 - Communication and Coordination 10 %
 - Teamwork 5 %
- Ethics
 - Honesty and Integrity 0 %
 - Self-Esteem and Self-reflection 0 %
- International Vision
 - Caring for Diversity 0 %
 - Interdisciplinary Vision 5 %

College Learning Goals



- Ethics/Corporate Social Responsibility
- Global Knowledge/Awareness
- Communication
- Analytical and Critical Thinking





- Information Technologies and System Development Capabilities
- Internet Marketing Management Capabilities
- Research capabilities

Syllabus



Week Date Subject/Topics

- 1 2022/02/22 Introduction to Artificial Intelligence for Text Analytics
- 2 2022/03/01 Foundations of Text Analytics:
 Natural Language Processing (NLP)
- 3 2022/03/08 Python for Natural Language Processing
- 4 2022/03/15 Natural Language Processing with Transformers
- 5 2022/03/22 Case Study on Artificial Intelligence for Text Analytics I
- 6 2022/03/29 Text Classification and Sentiment Analysis

Syllabus



Week Date Subject/Topics

- 7 2022/04/05 Tomb-Sweeping Day (Holiday, No Classes)
- 8 2022/04/12 Midterm Project Report
- 9 2022/04/19 Multilingual Named Entity Recognition (NER),
 Text Similarity and Clustering
- 10 2022/04/26 Text Summarization and Topic Models
- 11 2022/05/03 Text Generation
- 12 2022/05/10 Case Study on Artificial Intelligence for Text Analytics II

Syllabus



Week Date Subject/Topics

- 13 2022/05/17 Question Answering and Dialogue Systems
- 14 2022/05/24 Deep Learning, Transfer Learning,
 Zero-Shot, and Few-Shot Learning for Text Analytics
- 15 2022/05/31 Final Project Report I
- 16 2022/06/07 Final Project Report II
- 17 2022/06/14 Self-learning
- 18 2022/06/21 Self-learning

Teaching Methods and Activities



- Lecture
- Discussion
- Practicum

Evaluation Methods

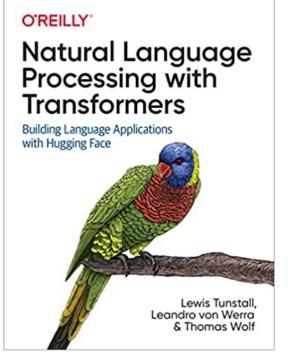


- Individual Presentation 60 %
- Group Presentation 10 %
- Case Report 10 %
- Class Participation 10 %
- Assignment 10 %

Required Texts

Lewis Tunstall, Leandro von Werra, and Thomas Wolf (2022),
 Natural Language Processing with Transformers:
 Building Language Applications with Hugging Face,

O'Reilly Media.



Reference Books

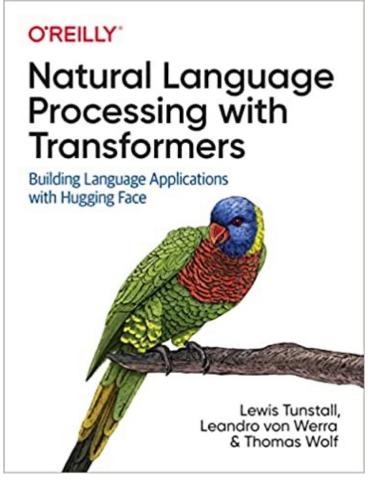
- Denis Rothman (2021), Transformers for Natural Language Processing: Build innovative deep neural network architectures for NLP with Python, PyTorch, TensorFlow, BERT, RoBERTa, and more, Packt Publishing.
- Savaş Yıldırım and Meysam Asgari-Chenaghlu (2021), Mastering Transformers: Build state-of-the-art models from scratch with advanced natural language processing techniques, Packt Publishing.
- Sudharsan Ravichandiran (2021), Getting Started with Google BERT: Build and train state-of-the-art natural language processing models using BERT, Packt Publishing.
- Sowmya Vajjala, Bodhisattwa Majumder, Anuj Gupta (2020), Practical Natural Language Processing: A Comprehensive Guide to Building Real-World NLP Systems, O'Reilly Media.

Other References

- Dipanjan Sarkar (2019), Text Analytics with Python: A Practitioner's Guide to Natural Language Processing, Second Edition. APress.
- Benjamin Bengfort, Rebecca Bilbro, and Tony Ojeda (2018), Applied Text Analysis with Python: Enabling Language-Aware Data Products with Machine Learning, O'Reilly.
- Charu C. Aggarwal (2018), Machine Learning for Text, Springer.
- Gabe Ignatow and Rada F. Mihalcea (2017), An Introduction to Text Mining: Research Design, Data Collection, and Analysis, SAGE Publications.
- Aurélien Géron (2019), Hands-On Machine Learning with Scikit-Learn, Keras, and TensorFlow: Concepts, Tools, and Techniques to Build Intelligent Systems, 2nd Edition, O'Reilly Media.
- Frederick Kaefer and Paul Kaefer (2020), Introduction to Python Programming for Business and Social Science Applications, SAGE Publications
- Vic Anand, Khrystyna Bochkay, and Roman Chychyla (2020), Using Python for Text Analysis in Accounting Research, Now Publishers.

Lewis Tunstall, Leandro von Werra, and Thomas Wolf (2022), Natural Language Processing with Transformers:

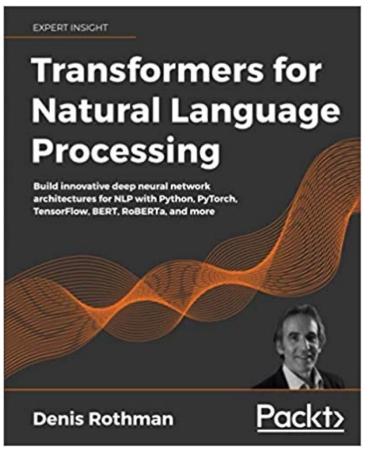
Building Language Applications with Hugging Face,
O'Reilly Media.



Denis Rothman (2021),

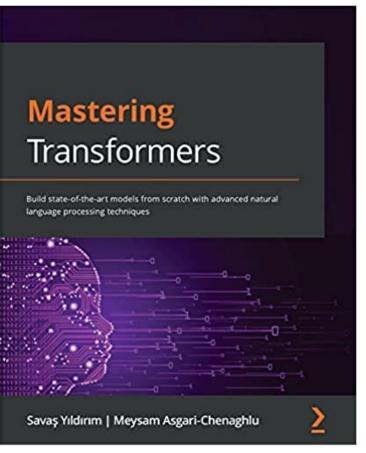
Transformers for Natural Language Processing:

Build innovative deep neural network architectures for NLP with Python,
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Packt Publishing.



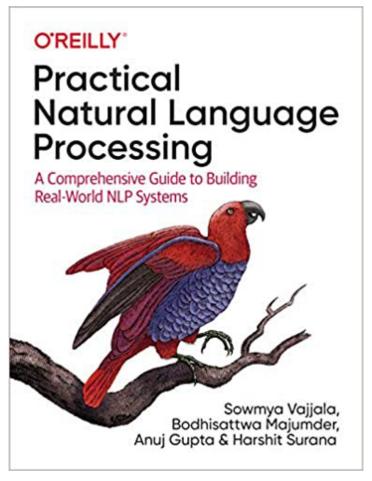
Savaş Yıldırım and Meysam Asgari-Chenaghlu (2021), Mastering Transformers:

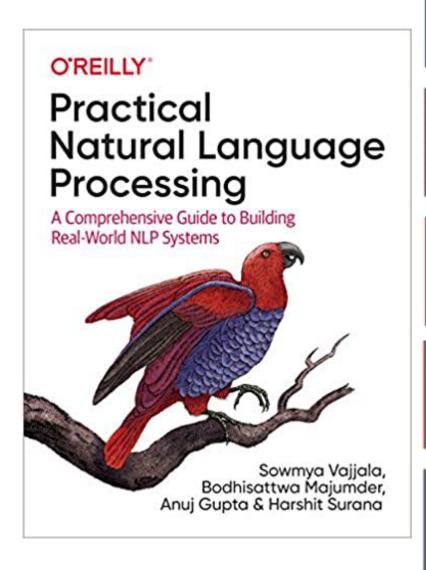
Build state-of-the-art models from scratch with advanced natural language processing techniques, Packt Publishing.



Sowmya Vajjala, Bodhisattwa Majumder, Anuj Gupta (2020), Practical Natural Language Processing:

A Comprehensive Guide to Building Real-World NLP Systems, O'Reilly Media.





FOUNDATIONS

Covered in Chapters 1 to 3











ML for NLP

NLP NLP Pipelines

Data Gathering Multlilingual NLP

Text Representation

CORE TASKS

Covered in Chapters 3 to 7



Text Information
Classification Extraction



0

2

Conversational Information Agents Retrieval Question Answering

GENERAL APPLICATIONS

Covered in Chapters 4 to 7



Spam Calendar Event Classification Extracton



Personal Search Assistants Engines



Search Jeopardy!

INDUSTRY SPECIFIC

Covered in Chapters 8 to 10



Social Media Analysis



Retail Data Extraction



Health Records Analysis



Financial Analysis



Legal Entity Extraction

AI PROJECT PLAYBOOK

Covered in Chapters 2 & 11



Project Processes



Best Practices



Model Iterations



MLOps



AI Teams & Hiring

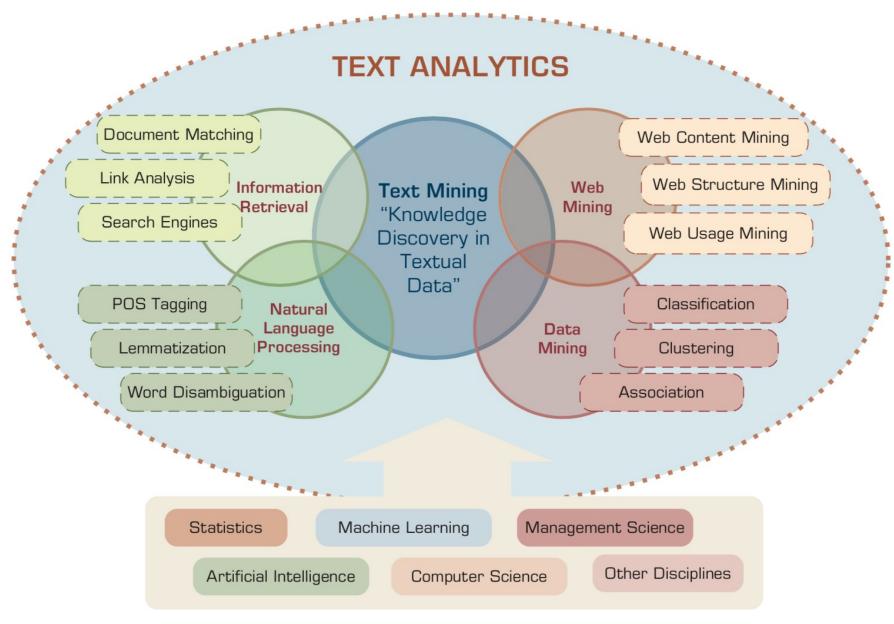
Artificial Intelligence (AI)

Text Analytics (TA)

Text Mining (TM)

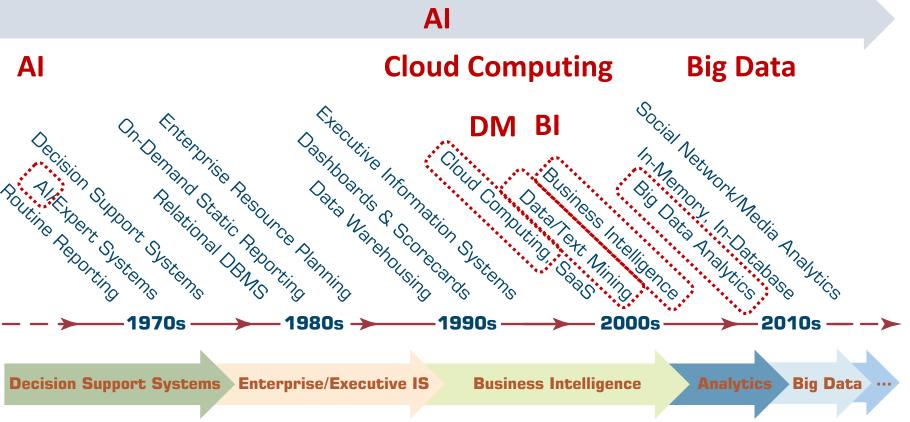
Natural Language Processing (NLP)

Text Analytics and Text Mining

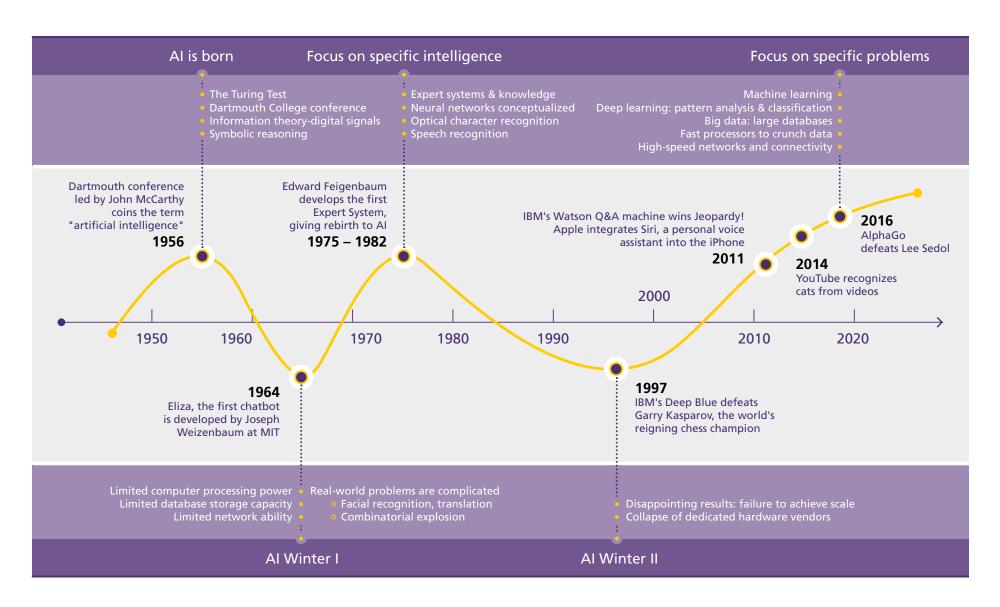


Artificial Intelligence (AI)

AI, Big Data, Cloud Computing Evolution of Decision Support, Business Intelligence, and Analytics



The Rise of Al



Definition of **Artificial Intelligence** (A.I.)

Artificial Intelligence

"... the Science and engineering making intelligent machines" (John McCarthy, 1955)

Artificial Intelligence

"... technology that thinks and acts like humans"

Artificial Intelligence

"... intelligence exhibited by machines or software"

4 Approaches of Al

Thinking Humanly Thinking Rationally Acting Rationally Acting Humanly

4 Approaches of Al

2.

Thinking Humanly:
The Cognitive
Modeling Approach

3.

Thinking Rationally:
The "Laws of Thought"
Approach

1.

Acting Humanly:
The Turing Test
Approach (1950)

4.

Acting Rationally:
The Rational Agent
Approach

Al Acting Humanly: The Turing Test Approach

(Alan Turing, 1950)

- Knowledge Representation
- Automated Reasoning
- Machine Learning (ML)
 - Deep Learning (DL)
- Computer Vision (Image, Video)
- Natural Language Processing (NLP)
- Robotics

Text Analytics (TA)

Text Analytics

- Text Analytics =
 Information Retrieval +
 Information Extraction +
 Data Mining +
 Web Mining
- Text Analytics =Information Retrieval +Text Mining

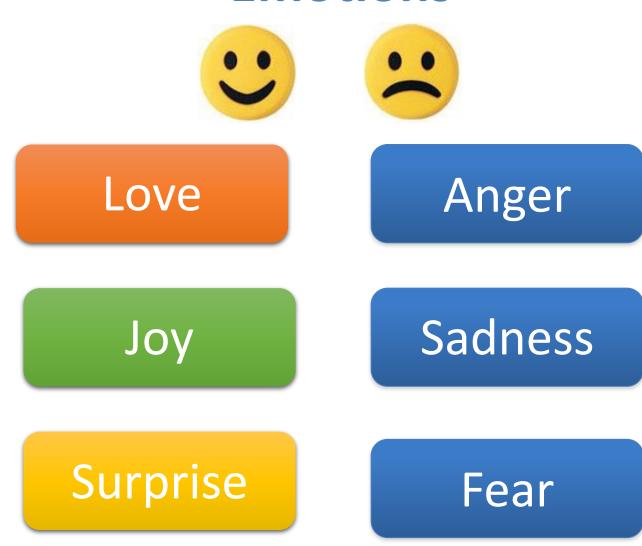
Text Mining

- Text Data Mining
- Knowledge Discovery in Textual Databases

Application Areas of Text Mining

- Information extraction
- Topic tracking
- Summarization
- Categorization
- Clustering
- Concept linking
- Question answering

Emotions





Example of Opinion: review segment on iPhone



"I bought an iPhone a few days ago.

It was such a nice phone.

The touch screen was really cool.

The voice quality was clear too.

However, my mother was mad with me as I did not tell her before I bought it.

She also thought the phone was too expensive, and wanted me to return it to the shop. ... "

Example of Opinion: review segment on iPhone

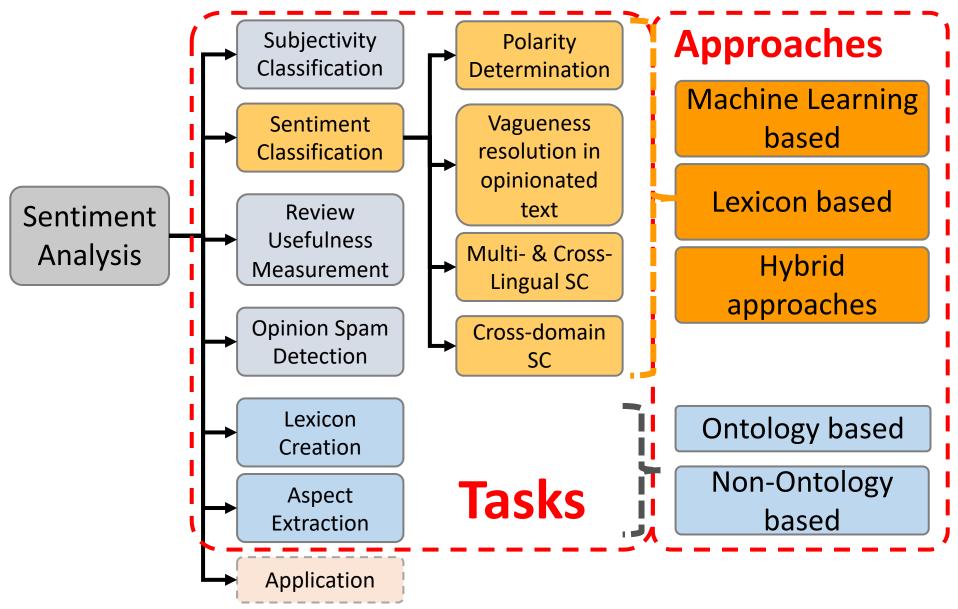
- "(1) I bought an <u>iPhone</u> a few days ago.
- (2) It was such a nice phone.
- (3) The touch screen was really cool.
- (4) The voice quality was clear too.
- (5) However, my mother was mad with me as I did not tell her before I bought it.
- (6) She also thought the phone was too <u>expensive</u>, and wanted me to return it to the shop. ... "



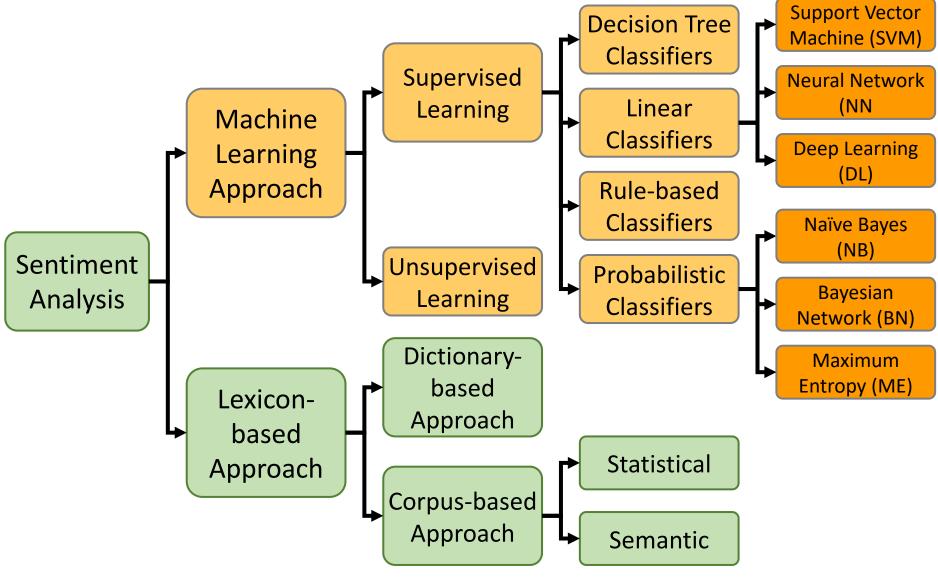


-Negative Opinion

Sentiment Analysis



Sentiment Classification Techniques



Text Mining Technologies

Text Mining (TM)

Natural Language Processing (NLP)

Text mining

Text Data Mining

Intelligent Text Analysis

Knowledge-Discovery in Text (KDT)

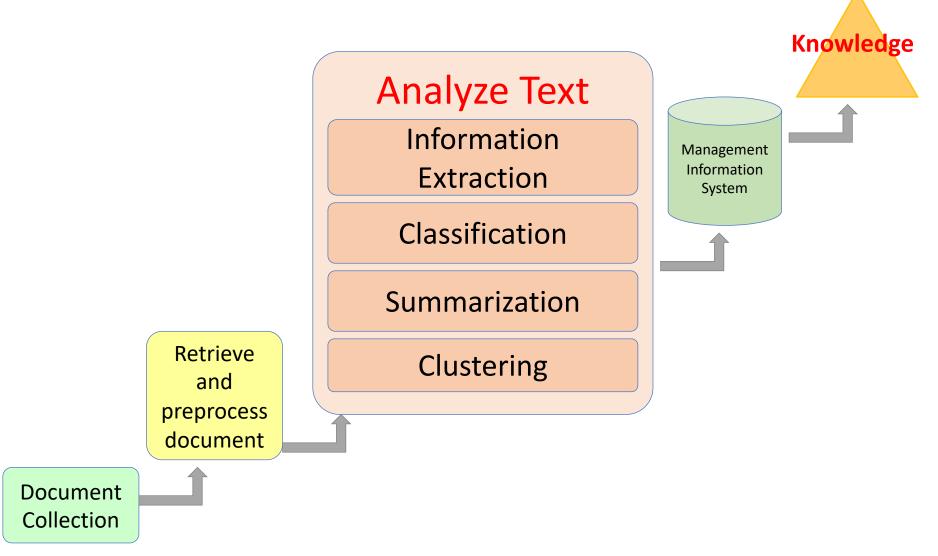
Text Mining (text data mining)

the process of deriving high-quality information from text

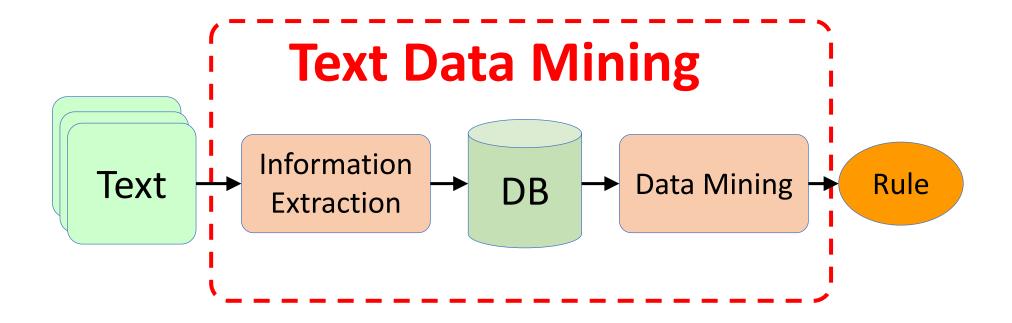
Text Mining: the process of extracting interesting and non-trivial information and knowledge from unstructured text.

Text Mining: discovery by computer of new, previously unknown information, by automatically extracting information from different written resources.

An example of Text Mining



Overview of Information Extraction based Text Mining Framework



Natural Language Processing (NLP)

 Natural language processing (NLP) is an important component of text mining and is a subfield of artificial intelligence and computational linguistics.

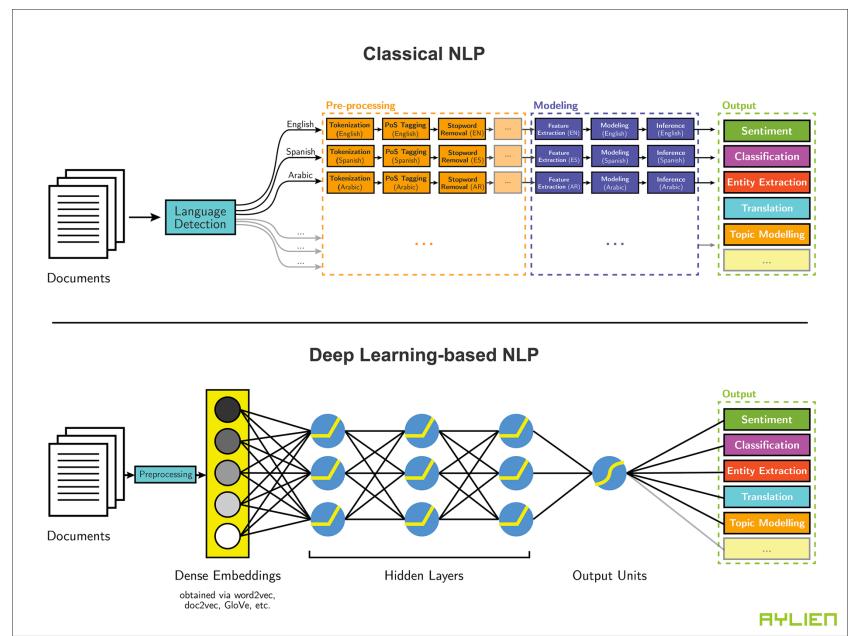
Natural Language Processing (NLP)

- Part-of-speech tagging
- Text segmentation
- Word sense disambiguation
- Syntactic ambiguity
- Imperfect or irregular input
- Speech acts

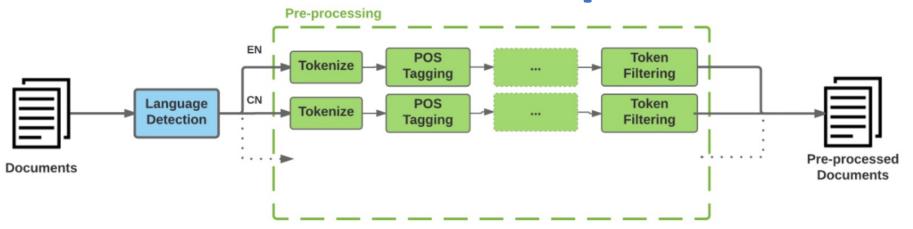
NLP Tasks

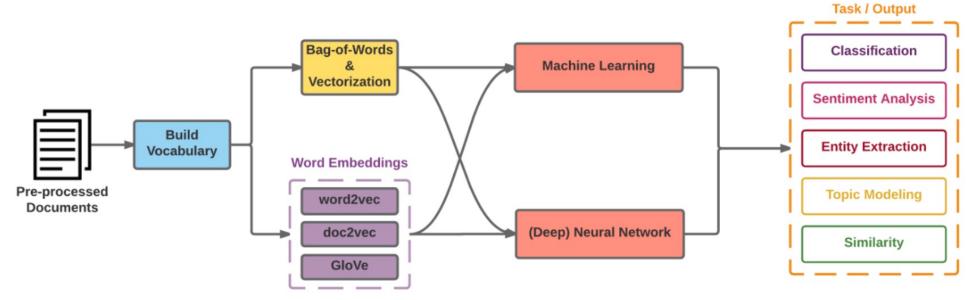
- Question answering
- Automatic summarization
- Natural language generation
- Natural language understanding
- Machine translation
- Foreign language reading
- Foreign language writing.
- Speech recognition
- Text-to-speech
- Text proofing
- Optical character recognition



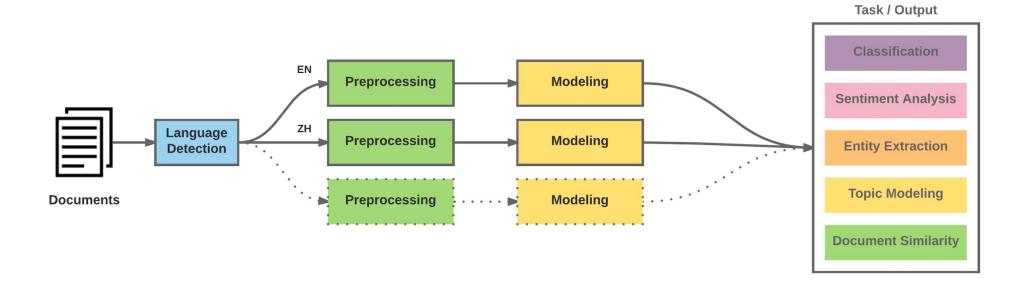


Modern NLP Pipeline

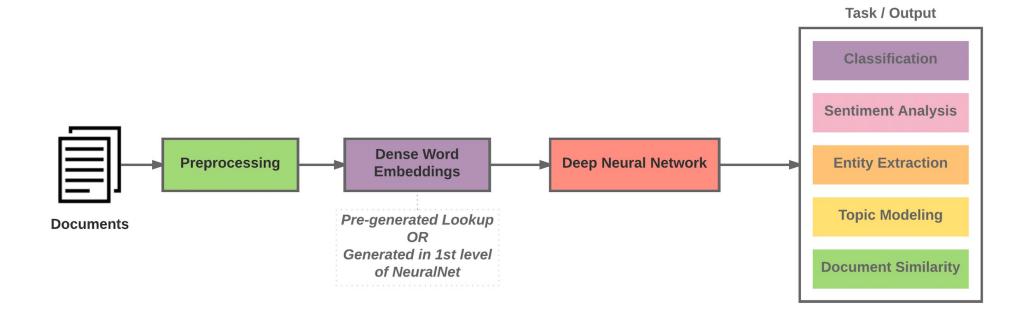




Modern NLP Pipeline

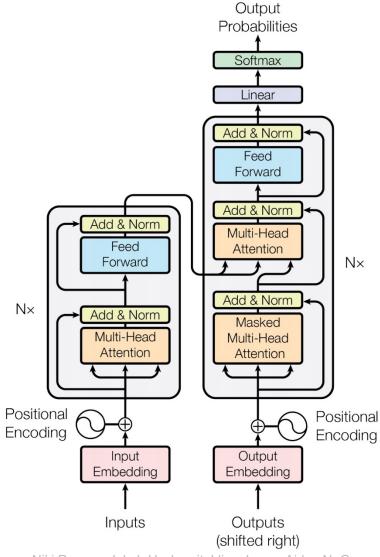


Deep Learning NLP



Transformer (Attention is All You Need)

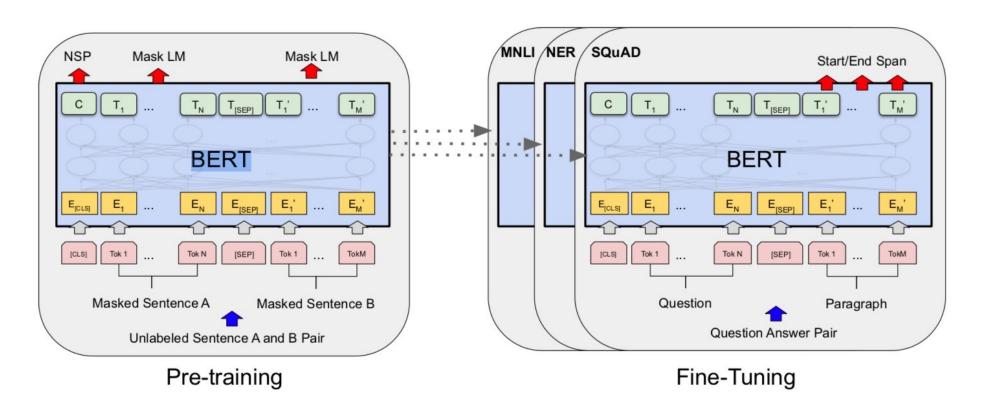
(Vaswani et al., 2017)



BERT: Pre-training of Deep Bidirectional Transformers for Language Understanding

BERT (Bidirectional Encoder Representations from Transformers)

Overall pre-training and fine-tuning procedures for BERT



BERT:

Pre-training of Deep Bidirectional Transformers for Language Understanding

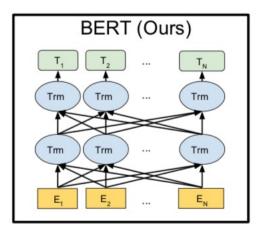
BERT: Pre-training of Deep Bidirectional Transformers for Language Understanding

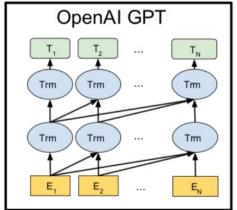
Jacob Devlin Ming-Wei Chang Kenton Lee Kristina Toutanova
Google AI Language

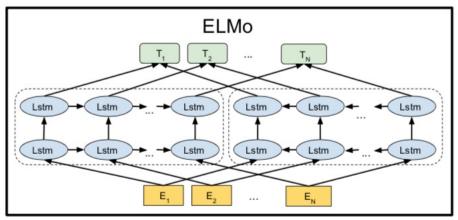
{jacobdevlin, mingweichang, kentonl, kristout}@google.com

BERT

Bidirectional Encoder Representations from Transformers







Pre-training model architectures

BERT uses a bidirectional Transformer.

OpenAl GPT uses a left-to-right Transformer.

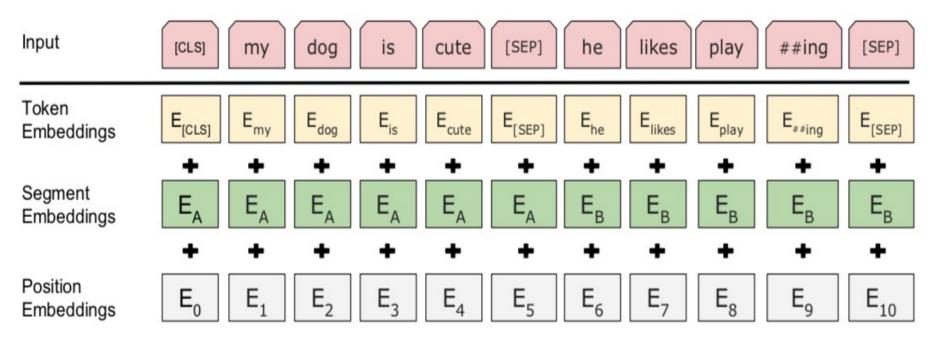
ELMo uses the concatenation of independently trained left-to-right and right- to-left LSTM to generate features for downstream tasks.

Among three, only BERT representations are jointly conditioned on both left and right context in all layers.

BERT: Pre-training of Deep Bidirectional Transformers for Language Understanding

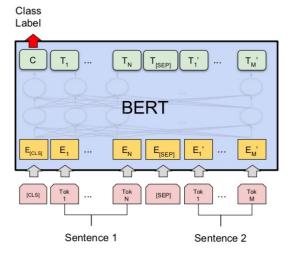
BERT (Bidirectional Encoder Representations from Transformers)

BERT input representation

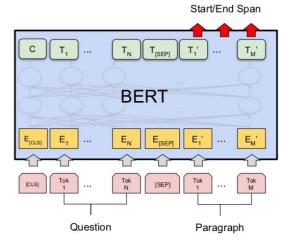


The input embeddings is the sum of the token embeddings, the segmentation embeddings and the position embeddings.

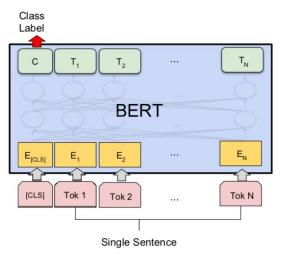
Fine-tuning BERT on NLP Tasks



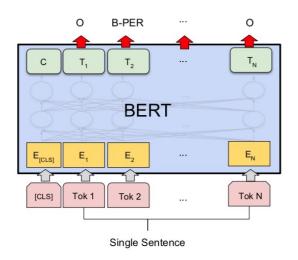
(a) Sentence Pair Classification Tasks: MNLI, QQP, QNLI, STS-B, MRPC, RTE, SWAG



(c) Question Answering Tasks: SQuAD v1.1

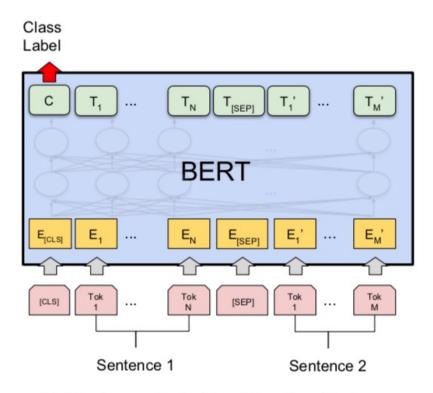


(b) Single Sentence Classification Tasks: SST-2, CoLA

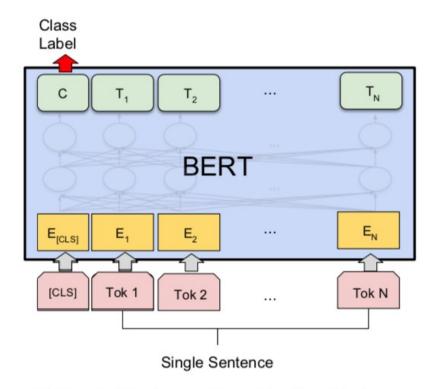


(d) Single Sentence Tagging Tasks: CoNLL-2003 NER

BERT Sequence-level tasks

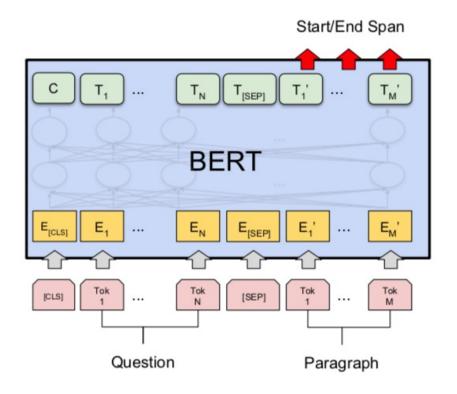


(a) Sentence Pair Classification Tasks: MNLI, QQP, QNLI, STS-B, MRPC, RTE, SWAG

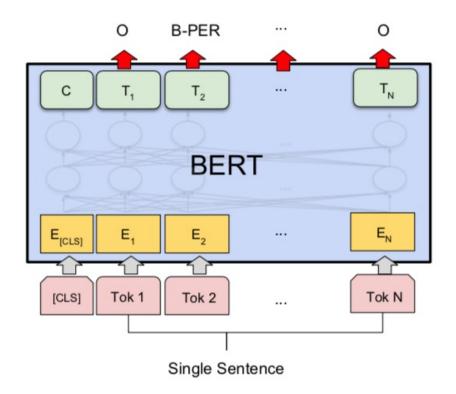


(b) Single Sentence Classification Tasks: SST-2, CoLA

BERT Token-level tasks



(c) Question Answering Tasks: SQuAD v1.1



(d) Single Sentence Tagging Tasks: CoNLL-2003 NER

General Language Understanding Evaluation (GLUE) benchmark

GLUE Test results

System	MNLI-(m/mm)	QQP	QNLI	SST-2	CoLA	STS-B	MRPC	RTE	Average
	392k	363k	108k	67k	8.5k	5.7k	3.5k	2.5k	-
Pre-OpenAI SOTA	80.6/80.1	66.1	82.3	93.2	35.0	81.0	86.0	61.7	74.0
BiLSTM+ELMo+Attn	76.4/76.1	64.8	79.9	90.4	36.0	73.3	84.9	56.8	71.0
OpenAI GPT	82.1/81.4	70.3	88.1	91.3	45.4	80.0	82.3	56.0	75.2
BERT _{BASE}	84.6/83.4	71.2	90.1	93.5	52.1	85.8	88.9	66.4	79.6
$BERT_{LARGE}$	86.7/85.9	72.1	91.1	94.9	60.5	86.5	89.3	70.1	81.9

MNLI: Multi-Genre Natural Language Inference

QQP: Quora Question Pairs

QNLI: Question Natural Language Inference

SST-2: The Stanford Sentiment Treebank

CoLA: The Corpus of Linguistic Acceptability

STS-B:The Semantic Textual Similarity Benchmark

MRPC: Microsoft Research Paraphrase Corpus

RTE: Recognizing Textual Entailment



State-of-the-art Natural Language Processing for TensorFlow 2.0 and PyTorch

- Transformers
 - pytorch-transformers
 - pytorch-pretrained-bert
- provides state-of-the-art general-purpose architectures
 - (BERT, GPT-2, RoBERTa, XLM, DistilBert, XLNet, CTRL...)
 - for Natural Language Understanding (NLU) and Natural Language Generation (NLG) with over 32+ pretrained models in 100+ languages and deep interoperability between TensorFlow 2.0 and PyTorch.

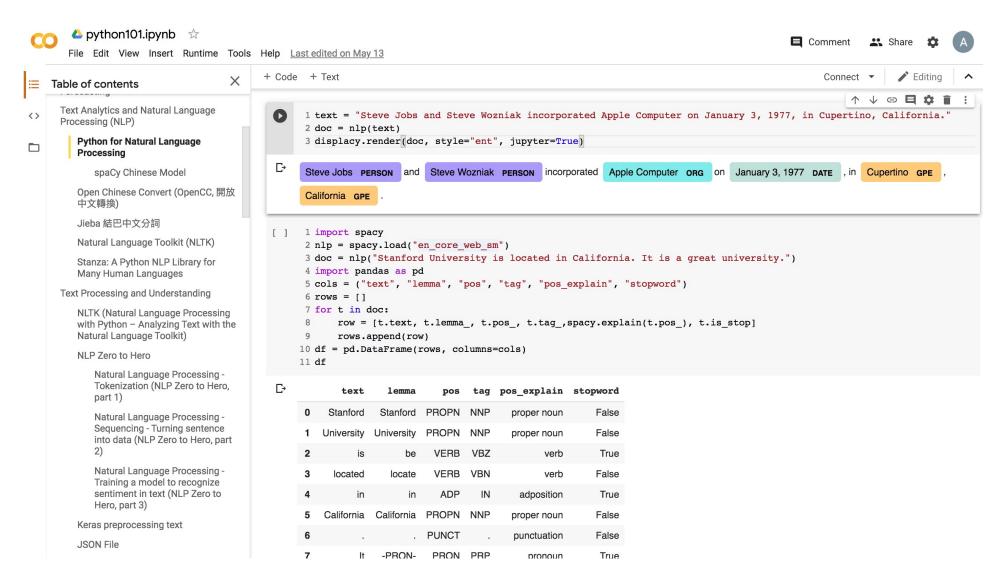
Text Analytics with Python

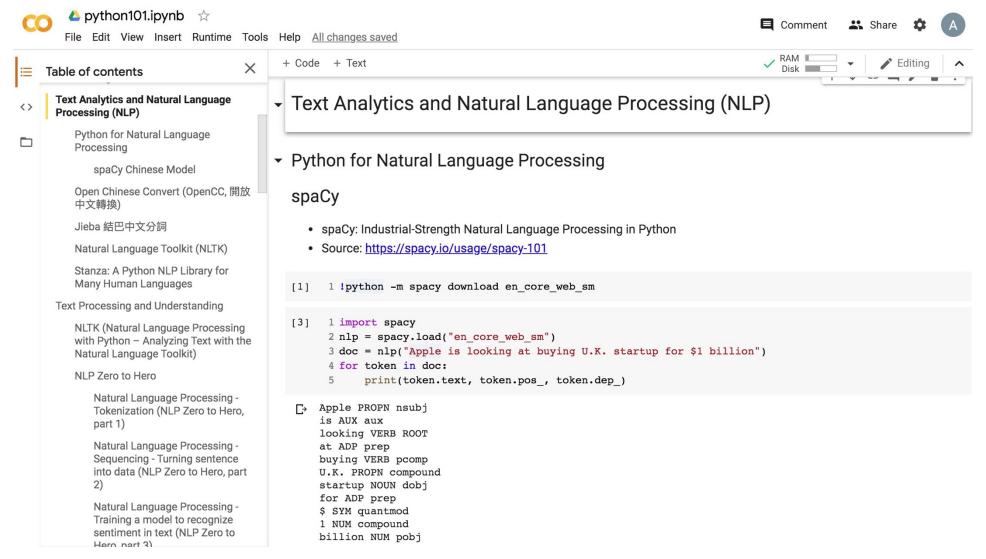


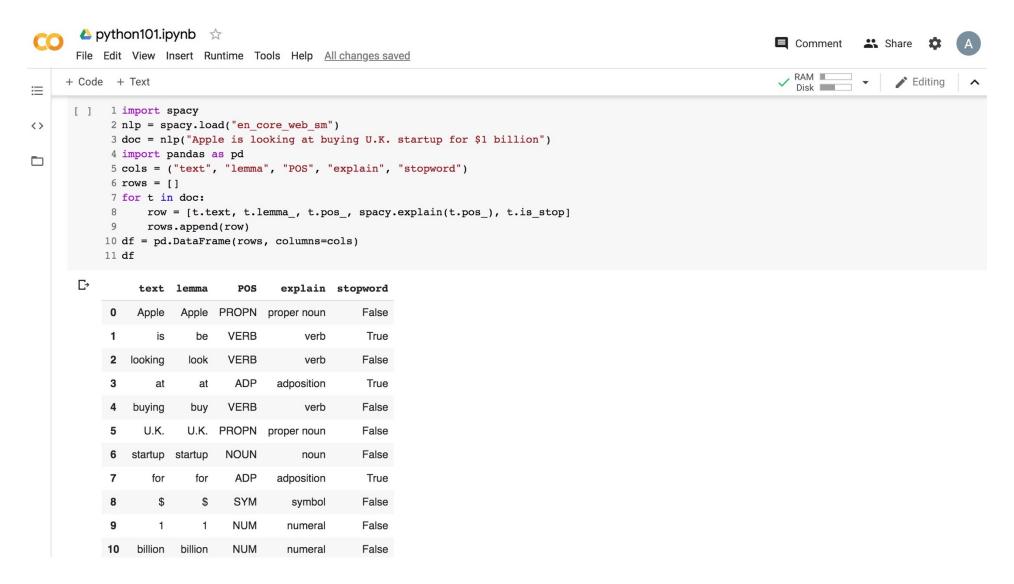
spaCy:

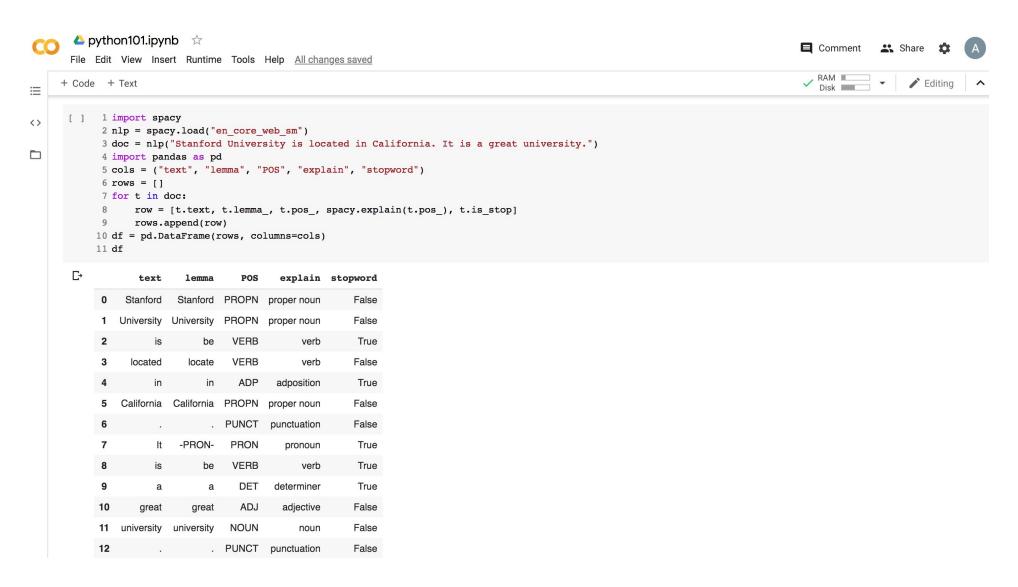
Natural Language Processing

spaCy Q Search docs **UNIVERSE** USAGE **MODELS** Industrial-Strength Natural Language **Processing** IN PYTHON Get things done **Blazing fast** Deep learning spaCy is designed to help you do real work spaCy is the best way to prepare text for spaCy excels at large-scale information — to build real products, or gather real extraction tasks. It's written from the deep learning. It interoperates seamlessly insights. The library respects your time, ground up in carefully memory-managed with TensorFlow, PyTorch, scikit-learn, and tries to avoid wasting it. It's easy to Cython. Independent research in 2015 Gensim and the rest of Python's awesome install, and its API is simple and found spaCy to be the fastest in the world. Al ecosystem. With spaCy, you can easily construct linguistically sophisticated productive. We like to think of spaCy as If your application needs to process entire statistical models for a variety of NLP the Ruby on Rails of Natural Language web dumps, spaCy is the library you want Processing. to be using. problems.





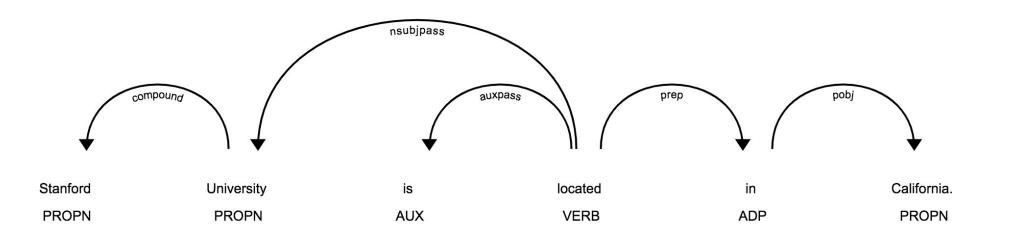


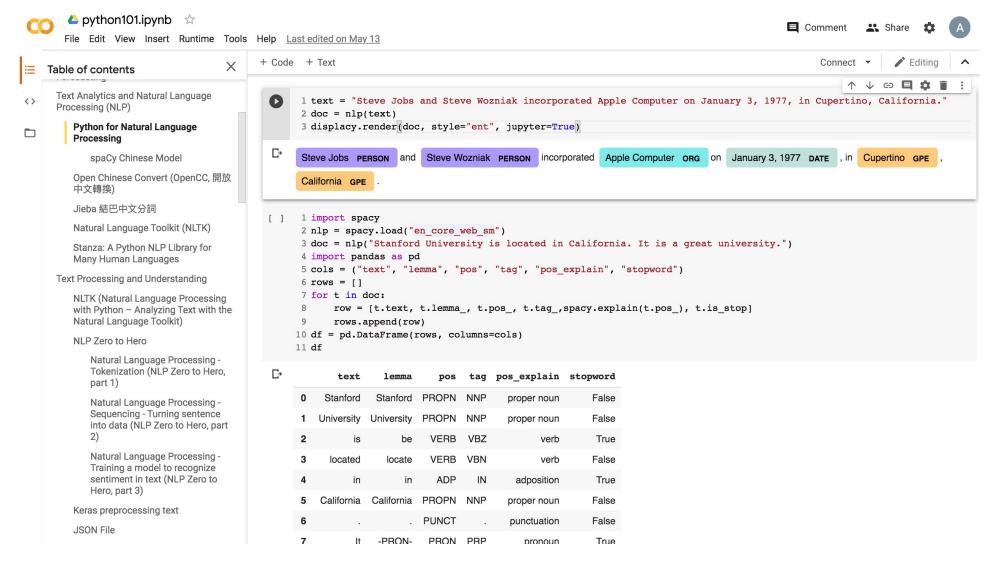


```
📤 python101.ipynb 🛚 ☆
       File Edit View Insert Runtime Tools Help All changes saved
     + Code + Text
\equiv
       [ ] 1 import spacy
<>
             2 nlp = spacy.load("en core web sm")
             3 text = "Stanford University is located in California. It is a great university."
             4 doc = nlp(text)
             5 for ent in doc.ents:
                   print(ent.text, ent.label )
           Stanford University ORG
            California GPE
            1 from spacy import displacy
             2 text = "Stanford University is located in California. It is a great university."
             3 doc = nlp(text)
             4 displacy.render(doc, style="ent", jupyter=True)
       \Box
             Stanford University ORG is located in California GPE . It is a great university.
```

```
1 from spacy import displacy
2 text = "Stanford University is located in California. It is a great university."
3 doc = nlp(text)
4 displacy.render(doc, style="ent", jupyter=True)
5 displacy.render(doc, style="dep", jupyter=True)

Stanford University ORG is located in California GPE . It is a great university.
```







Teaching



- Artificial Intelligence for Text Analytics
 - Spring 2022
- Software Engineering
 - Fall 2020, Fall, 2021, Spring 2022
- Artificial Intelligence in Finance and Quantitative
 - Fall 2021
- Artificial Intelligence
 - Spring 2021
- Data Mining
 - Spring 2021
- Big Data Analytics
 - Fall 2020
- Foundation of Business Cloud Computing
 - Spring 2021, Spring 2022



Research Project

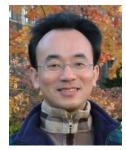


- Applying AI technology to construct knowledge graphs of cryptocurrency anti-money laundering: a few-shot learning model
 - MOST, 110-2410-H-305-013-MY2, 2021/08/01~2023/07/31
- Al for Corporate Sustainability Assessment and Cross Language Corporate Sustainability Reports Generative Mode
 - NTPU, 111-NTPU_ORDA-F-001, 2022/01/01~2022/12/31
- Artificial Intelligence for FinTech Knowledge Graph from Patent Textual Analytics
 - NTPU, 111-NTPU_ORDA-F-003, 2022/01/01~2022/12/31

Summary



- This course introduces the fundamental concepts, research issues, and hands-on practices of Artificial Intelligence for Text Analytics.
- Topics include:
 - 1. Introduction to Introduction to Artificial Intelligence for Text Analytics
 - 2. Foundations of Text Analytics: Natural Language Processing (NLP)
 - 3. Python for Natural Language Processing
 - 4. Natural Language Processing with Transformers
 - 5. Text Classification and Sentiment Analysis
 - 6. Multilingual Named Entity Recognition (NER), Text Similarity and Clustering
 - 7. Text Summarization and Topic Models
 - 8. Text Generation
 - 9. Question Answering and Dialogue Systems
 - 10. Deep Learning, Transfer Learning, Zero-Shot, and Few-Shot Learning for Text Analytics
 - 11. Case Study on Artificial Intelligence for Text Analytics



Artificial Intelligence for Text Analytics





Contact Information

Min-Yuh Day, Ph.D.

Associate Professor

Institute of Information Management, National Taipei University

Tel: 02-86741111 ext. 66873

Office: B8F12

Address: 151, University Rd., San Shia District, New Taipei City, 23741 Taiwan

Email: myday@gm.ntpu.edu.tw

Web: http://web.ntpu.edu.tw/~myday/





